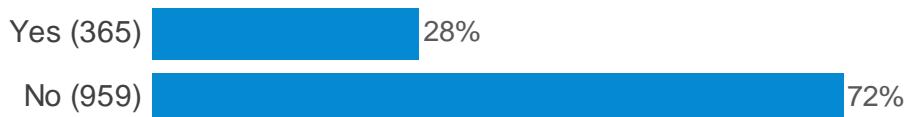


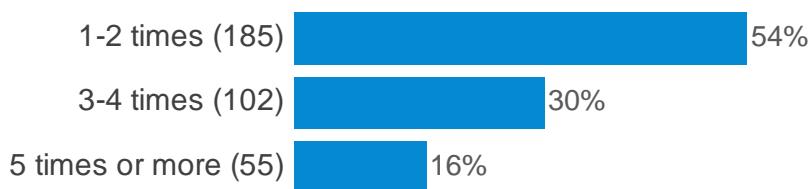
Appendix 2 - Public Survey - Overall Summary Report

This report was generated on 05 April 2016. Overall 1349 respondents completed this questionnaire.

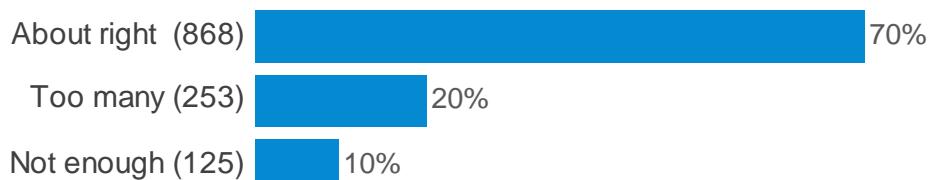
Thinking back over the last 5 years, have you contacted a Bradford District Councillor? (Q2)



How many times? (Q3)



Given what you know about Councillors and the work they carry out, do you think that three Councillors for your ward is about right or too many? (Q12)



Comments relating to the number of Elected Members (Q12a)

How to save money like the rest of us! Reduce the number of Councillors by at least one third. Cut allowances paid to Councillors. Disband the waste of time and money Wrose Parish Council. Do these Councillors go round with their eyes closed? Some gulleys on the Welwyn estate have been blocked solid for over two years.

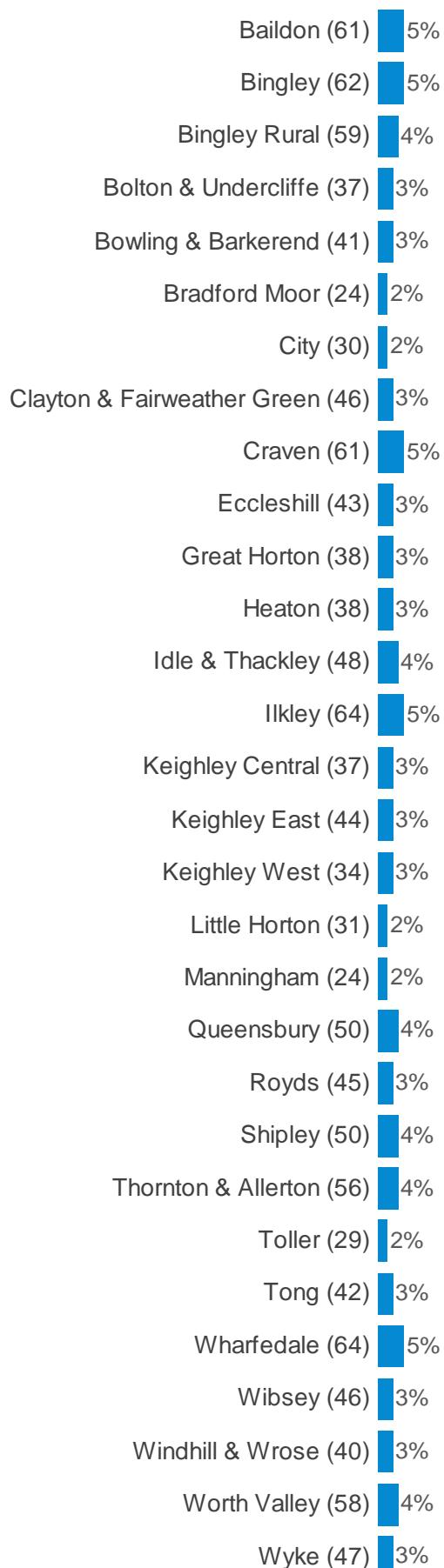
I do not believe we need so many wards. I think money could be saved by having all out elections every four years rather than in thirds.

Three Councillors in every ward are not needed or wanted at all. Get rid of them and spend that money in public services instead. This survey should have been carried out 10 years ago and these Councillors should never have been elected - what a waste of money!!!

I think there are far too many Councillors - and it could be condensed into larger wards, therefore saving money for more important things. We need very good active Councillors who get on with things. Too many of them just play at being on the Council.

Try to be apolitical in making decisions regarding the city and district, Bradford has unique problems which need concerted efforts. Given I said too many, in our ward one Councillor attends Westminster 5 days a week. How can they truly carry out a full function?

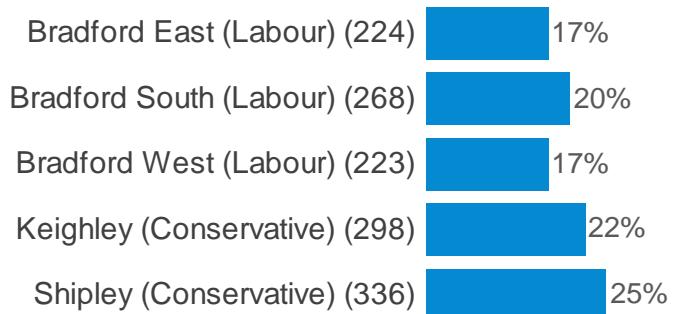
Ward (Q17)



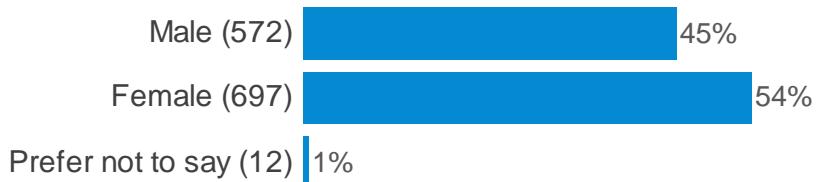
Inner City area (Q18)



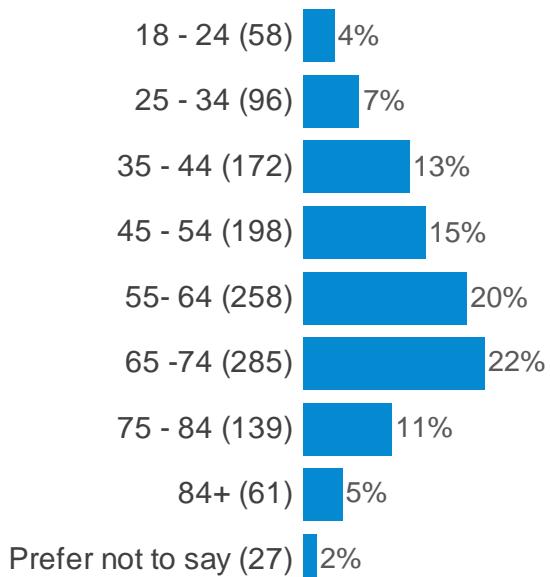
Constituency (Q19)



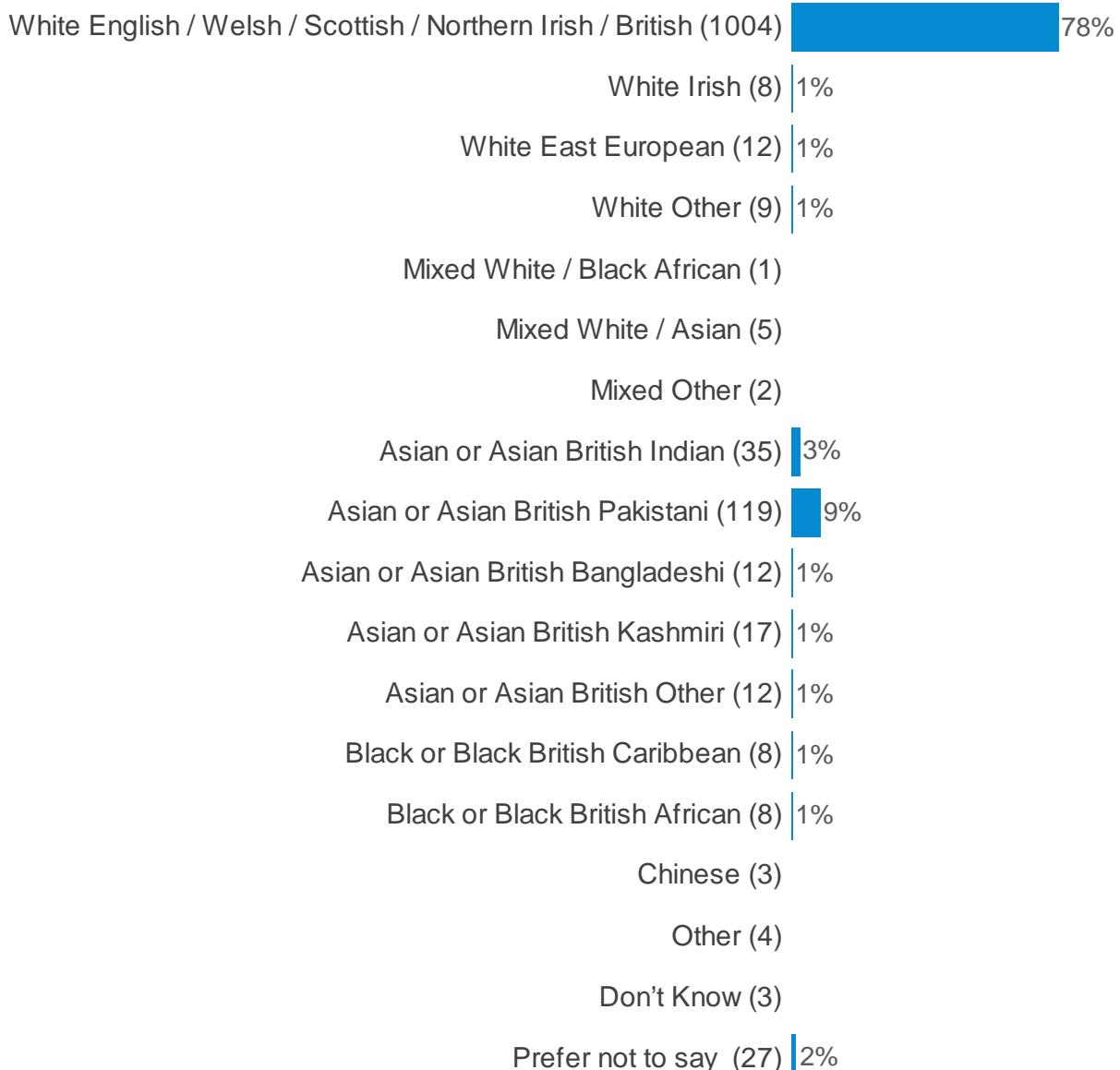
Are you? (Q13)



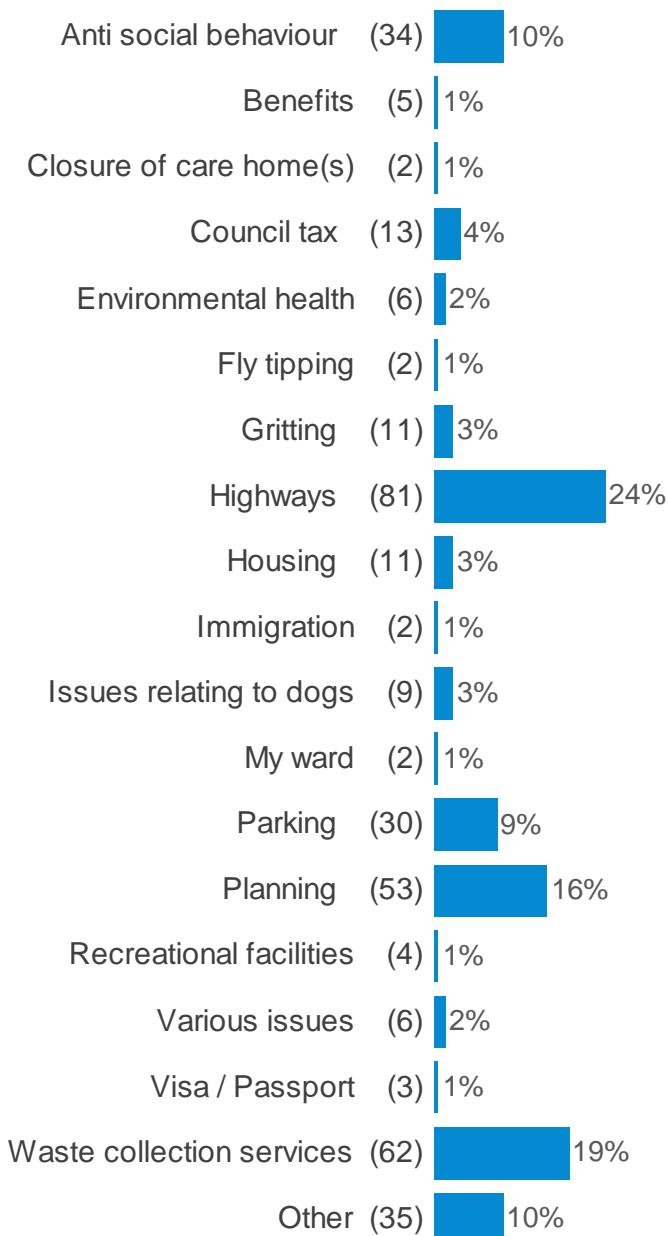
What is your age? (Q14)



Which of the following options best describes your race, ethnic or cultural origin? (Q15)



Reasons for contacting a Bradford District Councillor (Q4a):



Other reasons given for contacting a Bradford district Councillor (Q4b):

Problems with area

Attending functions and charity events. Re awards submissions (?) Re outside interests on which the Council is represented.

Local issue

getting my paper signed

I contacted them about a community project I wanted to run in the area

Trees

Persecution of Christians worldwide

Allotment services Heritage/Buildings

Electoral register

Other reasons given for contacting a Bradford district Councillor (Q4b):

For information about canvassing for a political party.

The possibility of metal detecting in the district.

Schools

To state my opinion on a subject to hope he carries my viewpoint to the vote.

Water problems.

Staff complaint

Keighley

Concerning the right to life bill.

About local area issues.

Addingham Library

For advice and assistance with private related problems.

About local schools, college and university.

Security

Job application

Library service

Enquired about a grant towards a new (safe) shower but made own arrangement.

Bereavement services

Local area.

Community projects.

Public transport

Leeds City College, Keighley campus community activities - I was a LCC curriculum Outreach & Development Worker.

Support with a holiday claim

The environment

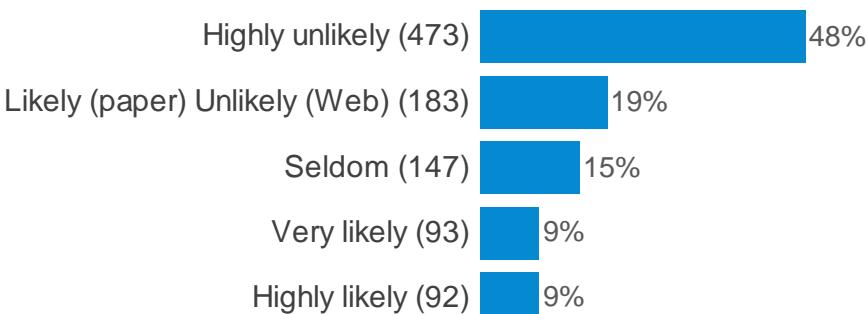
The councillor came to us and talked to us about health and safety in the home and the community. He came to deliver the leaflet about voting and politics

Section 1

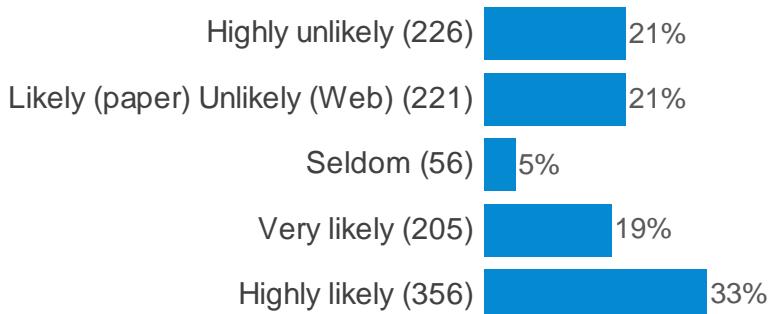
Available and responsive Councillors - (Q5)

If you needed to contact a District Councillor how likely would you be to use the following methods?

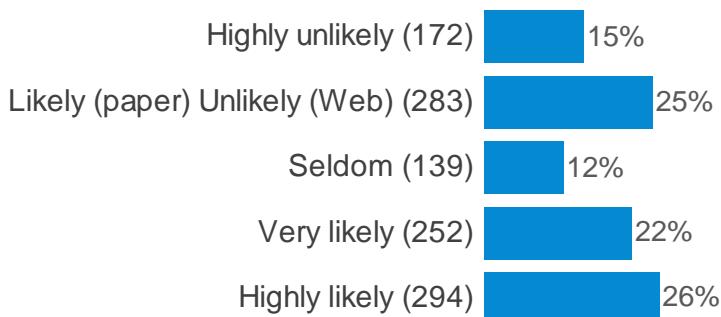
(Councillors' surgeries)



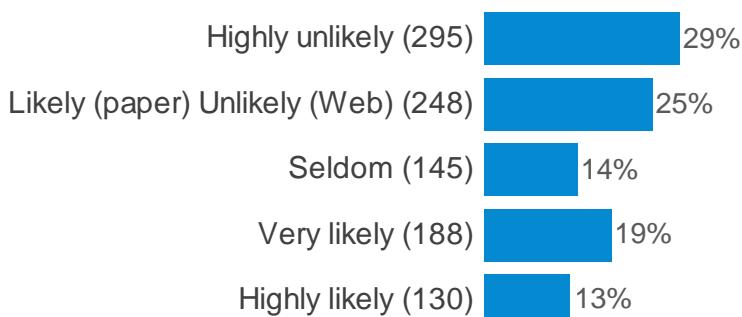
(Email)



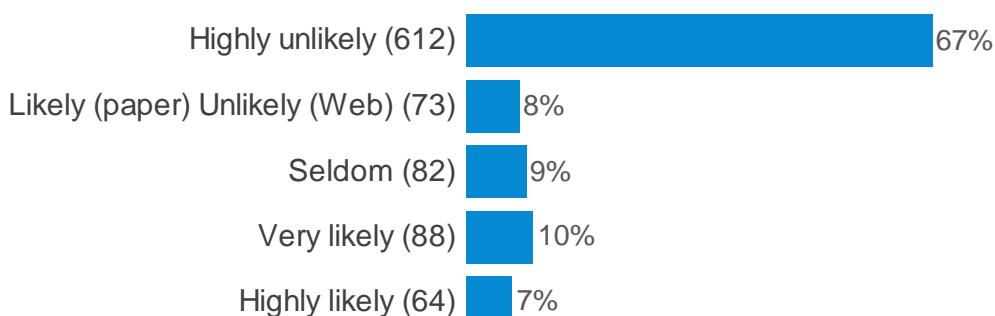
(Phone)



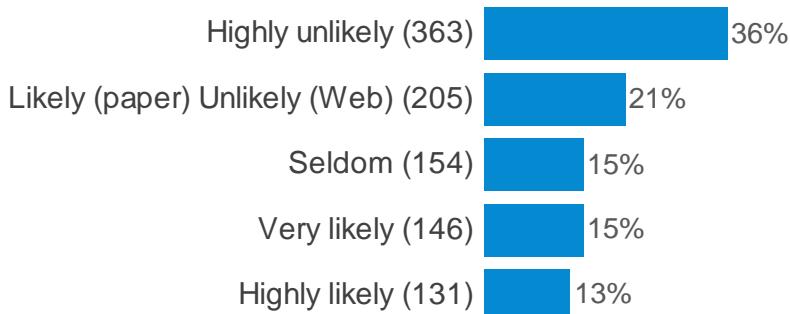
(Letter)



(Social media eg Facebook, Twitter)



(In person by making an appointment)



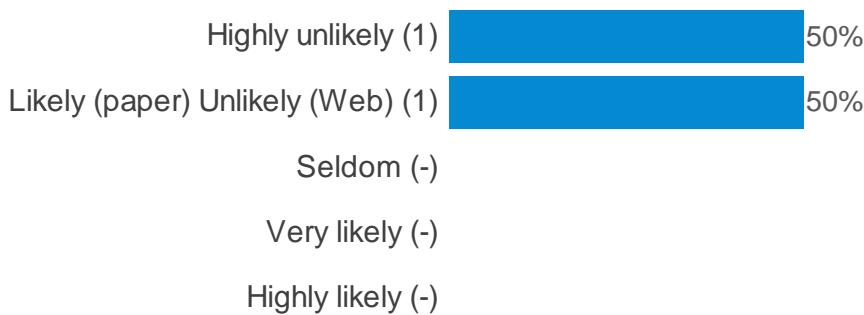
(At a Council office)



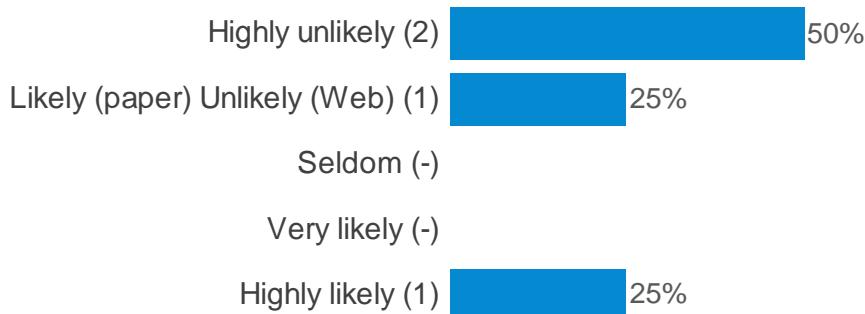
(At a local supermarket)



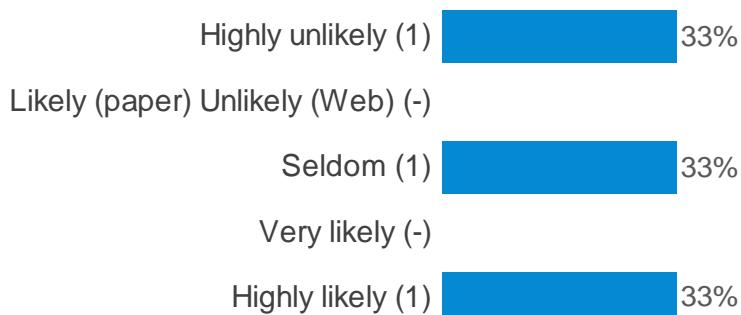
(Via Council website)



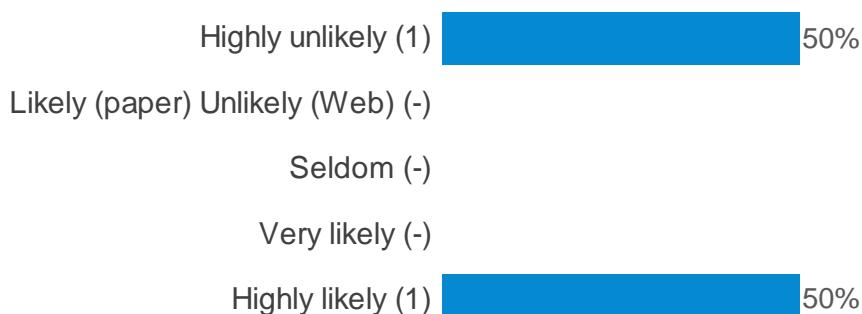
(Home visit)



(Text message)



(Local meeting)



(Newsletter)



(Skype / Facetime)

Highly unlikely (1)  100%

Likely (paper) Unlikely (Web) (-)

Seldom (-)

Very likely (-)

Highly likely (-)

Question 5r - Key comments given for options selected:

Problem dependant and depends on urgency

Email is an easy and rapid and efficient way of communication for those with access

Phone calls are generally faster and enable us to obtain further details if we are unable to get a hold of the person we wish to speak with.

When speaking in person you know you have got your grievance across.

Would depend on the urgency and importance of the matter. Email and telephone would elicit a rapid response, whereas waiting for a surgery or appointment could take longer.

Think more notice is taken by letter.

Ideally I would make an appointment and visit their surgery office, but saying that my wife has in the past and the Councillor was never there.

If the councillors surgery was convenient , I would probably go if I needed to . Otherwise phoning , emailing or writing a letter are good alternatives

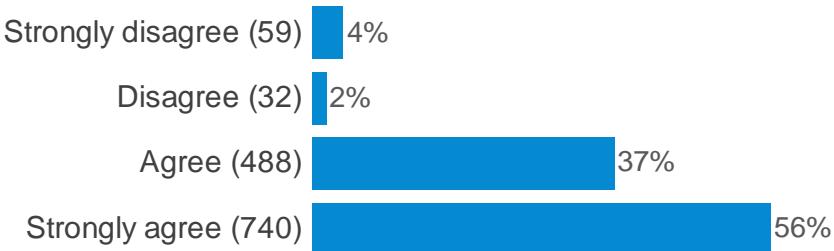
Question 5s - Other comments made which need to be considered:

No email or facebook.

I do not have access to internet and do not want it either.

QUESTION 6

To what extent do you agree or disagree with the following statement: (It is important to have locally elected Councillors who are directly accountable to people in the ward I live in)

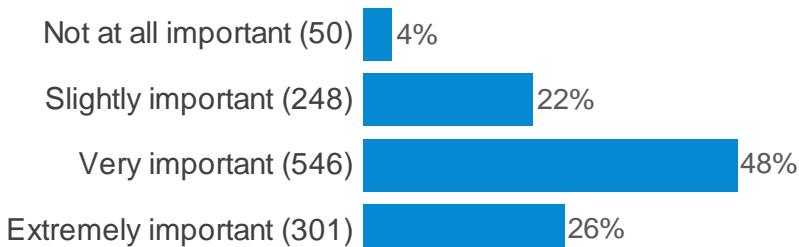


Section 2

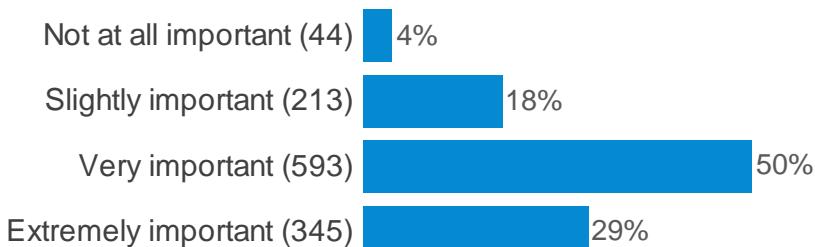
Keeping in touch - (Q7)

How important do you think it is for local Councillors to keep in touch with their constituents by doing the following?

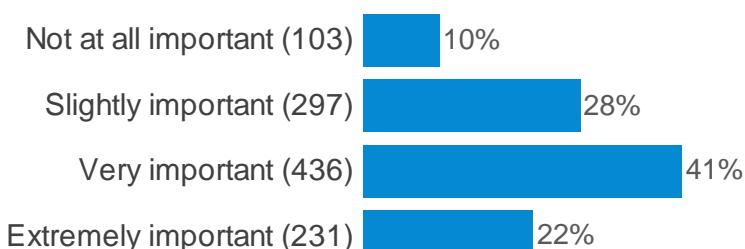
(Holding regular surgeries in their ward)



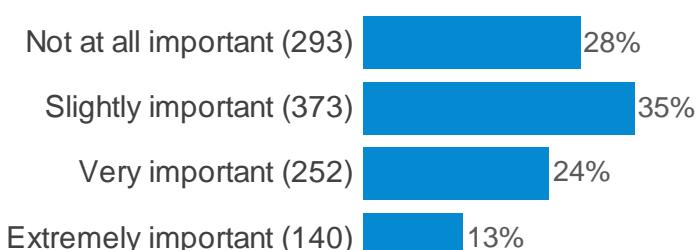
(Issuing regular newsletters to keep local people updated)



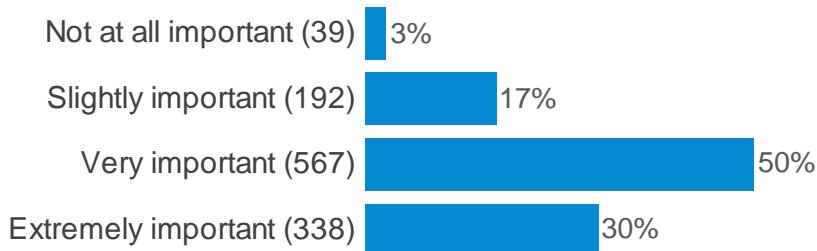
(Running a web site)



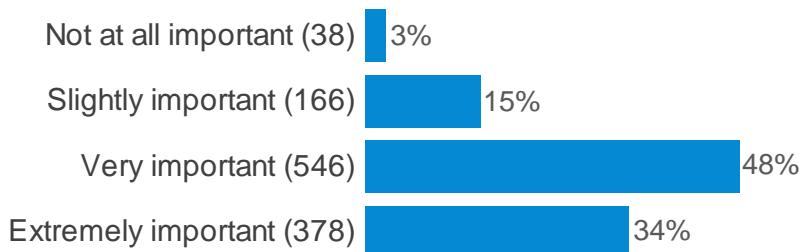
(Using social media eg Facebook, Twitter)



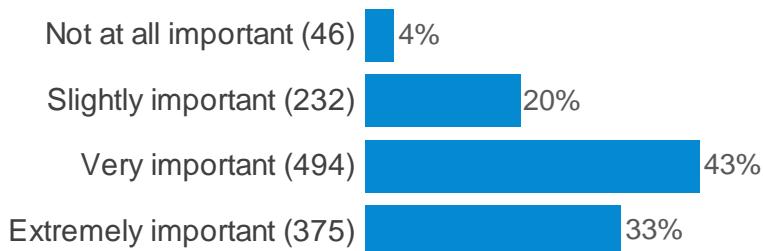
(Organising public meetings to discuss local issues)



(Attend public meetings organised by other local people)



(Carrying out surveys to find out what local people think)



(Home visit / Community Centre visit)



(Canvassing)



(Telephone)



(Neighbourhood forums)



(Local newspaper)



(Text message)



(Skype / Facetime)



(Keighley Campus)



Question 7s - Key comments given for options selected:

-
- At the moment I don't feel this is happening at all therefore improvement is needed in this area.
-
- Just let people know that they can keep up with local issues by contacting the Council and let them know that it's no problem and they don't feel like they are bothering you.
-
- The public should be more aware of what's going on around the area
-
- As constituents have voted for councillors it is essential that councillors are aware of their concerns
-
- Get involved in issues remember the government works for us not the other way . we are the employer , they are the employee
-
- Whilst using social media seems the more logical choice as many young people access these more than ever, it is the older age group who often prefer face to face encounters. Text language is also different from verbal language and is probably the most effective way of communicating even today.
-
- When you get older we want to know where to contact our local Councillor - someone to get help from.
-
- Speak to people from the WHOLE community. Including those on council estates, etc as their views are as important as everyone else's.
-
- Hold local get together meetings every 3 months so people get to know their neighbours/service providers.

Question 7t - Other comments made which need to be considered:

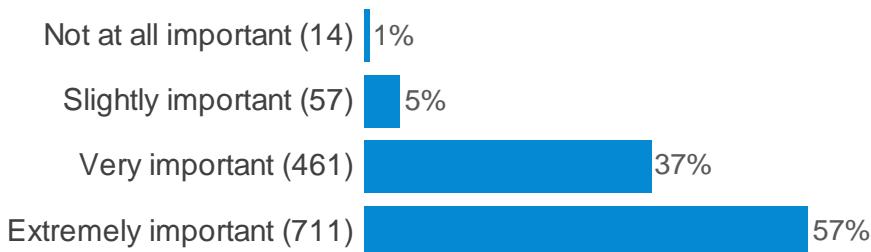
We always read the Focus news. letter but never go to any meetings as we feel councils just do what they want to do anyway

Section 3

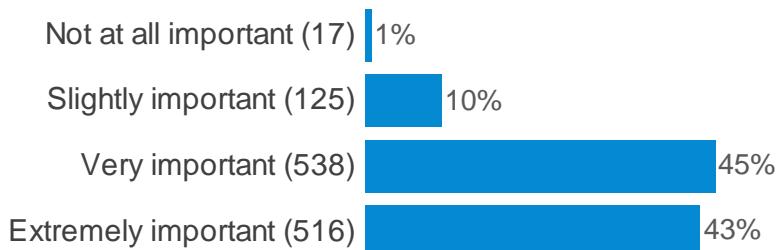
Representing local people - (Q8)

How important do you think it is for your local Councillors to do each of the following activities when representing their ward?

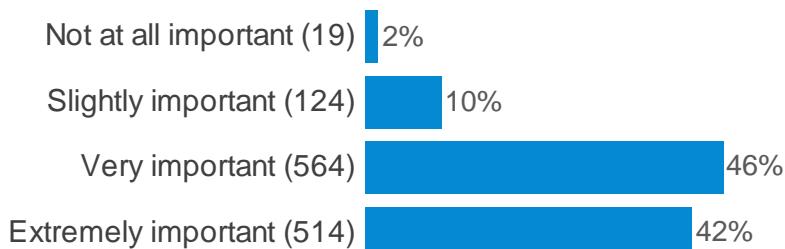
(Represent the community to the Council)



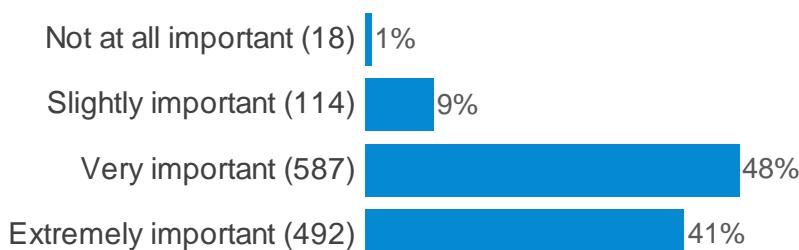
(Represent the community to other services)



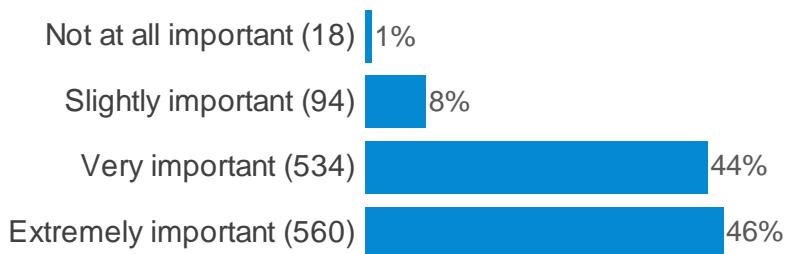
(Help people to resolve individual issues with public services)



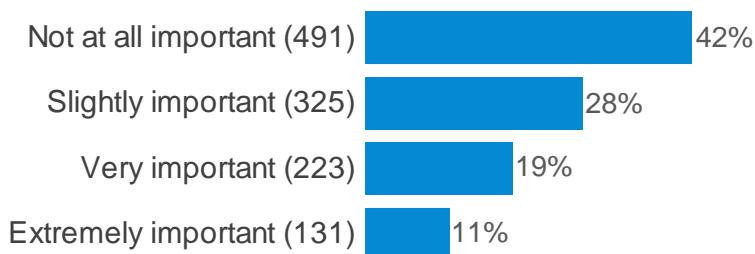
(Provide relevant information to local people)



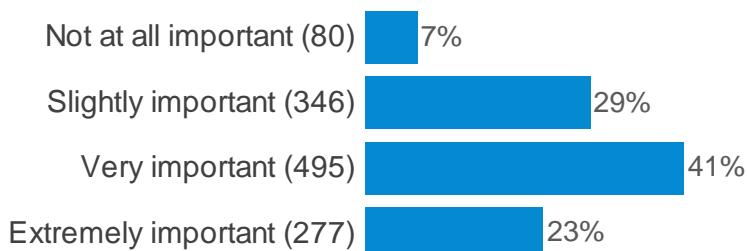
(Get public services to respond to local issues)



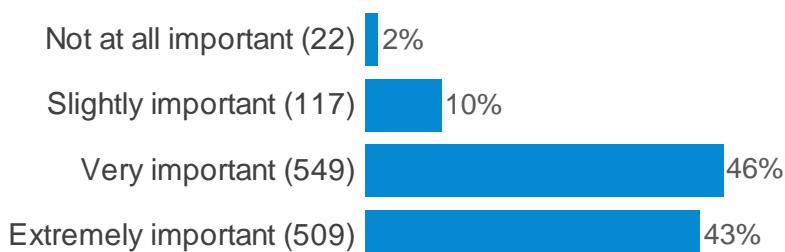
(Belong to a political party)



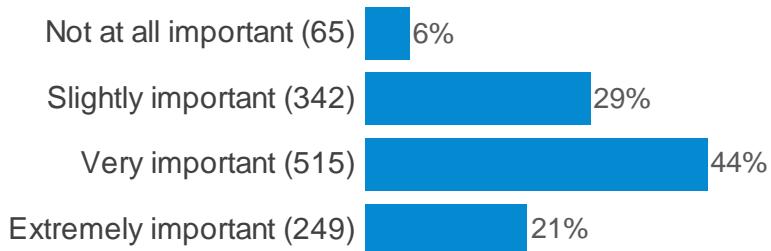
(Help people out with planning issues)



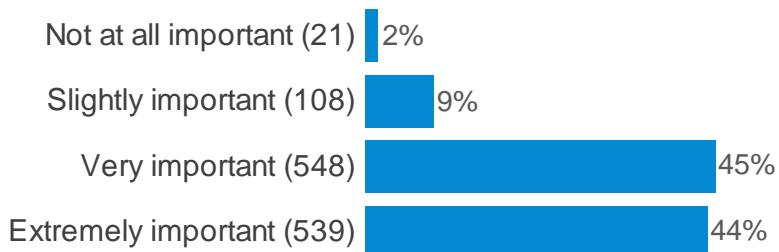
(Secure resources for their ward)



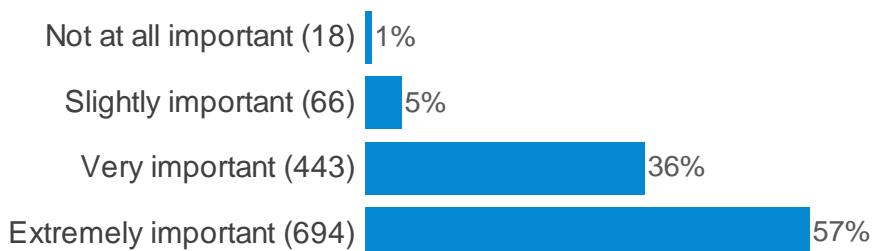
(Run local campaigns)



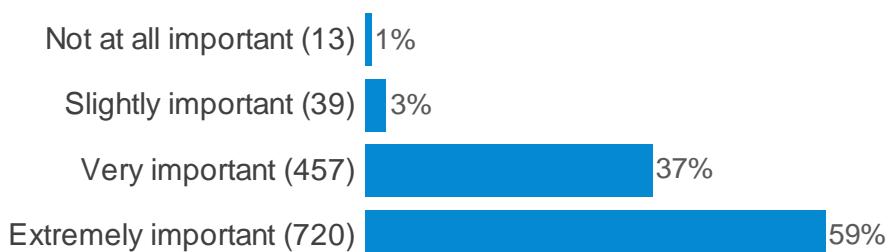
(Develop plans to improve the whole of their ward)



(Represent everyone in the local community)



(Raise local issues with the Council)



(Live in the Ward they represent)**(Liaise with the Police)****(Walkabout)****(Create local charities)**

(Have a free vote - no ties to Political Parties)



(Listen to the community)



(Invite the community to Council Meetings)



(Communicate)



(Have creative solutions to problems)



(Be accountable)



Question 8z - Key comments given for options selected:

Politics as like religion is competitive. The representatives should work together for the common good of those who live in their ward and beyond!

Councillors should represent the ward they have been elected in, but also represent important issues for the city, regardless of their political persuasion.

By definition a Councillor could aim to do each of the above statements. To represent and act following the community. Political affiliation is less important. They should act for the people not for politics aswell.

I think local people should be invited to a council and MP meeting to discuss what is happening in our areas

A Councillor is an ENABLER, a channel for the local individuals to get important issues, to them, to be proactively communicated to the appropriate Council department officials. So that a quick, speedy effective response be provided. Then processed to a positive outcome as quickly as possible.

Listen to people's concerns on issues, ie flooding and unadopted roads and not accept decisions because of no funds but look for alternatives to solve problems.

They should notify the public if there's any local grants available. We personally have requested our previous local Councillors to have play areas for children in their ward, but unfortunately no action has been taken. There are empty fields around Iqra Academy School which are of no use at the moment, but could be very useful for parking area for Iqra Academy or even for play area for children. In my opinion the Councillors only want vote for their wage. They should be on voluntary basis.

Question 8aa - Other comments made which need to be considered:

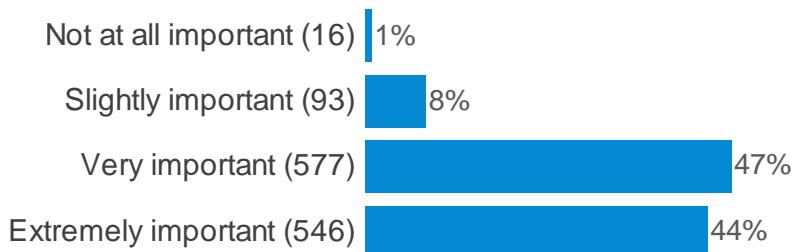
It would be more useful if the local councillor was more pro active . I don t know why my local councillor is , obviously he / she is not pro active enough

Section 4

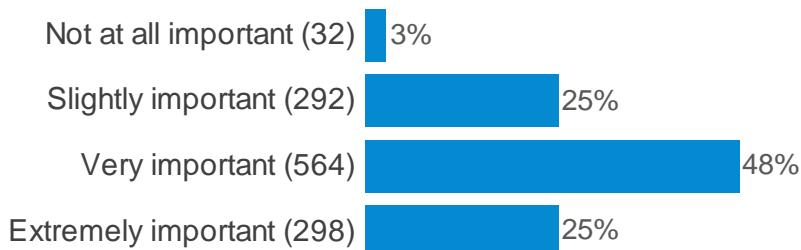
Working with local people - (Q9)

How important do you think it is for your local Councillors to do the following things in their ward?

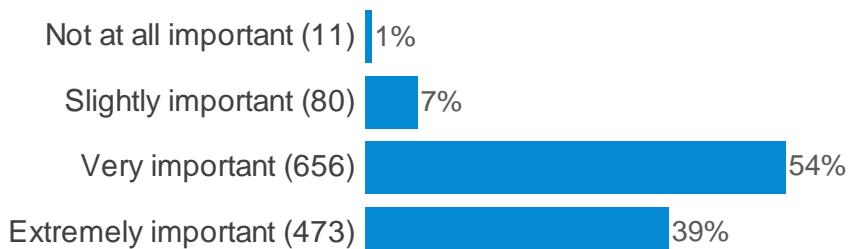
(Talk regularly to local people about issues affecting the ward)



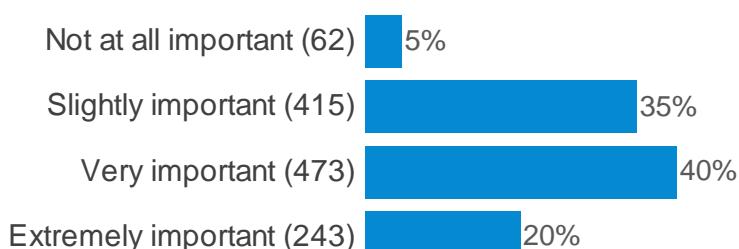
(Help people access funding for specific projects)



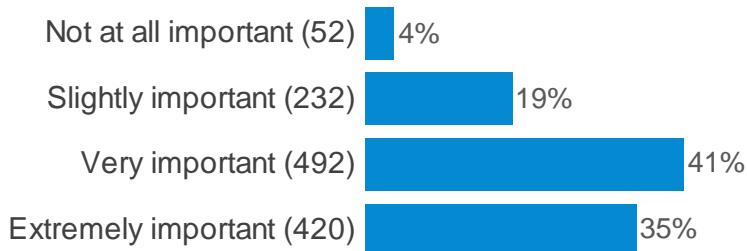
(Work with groups of local people to help find solutions to local issues)



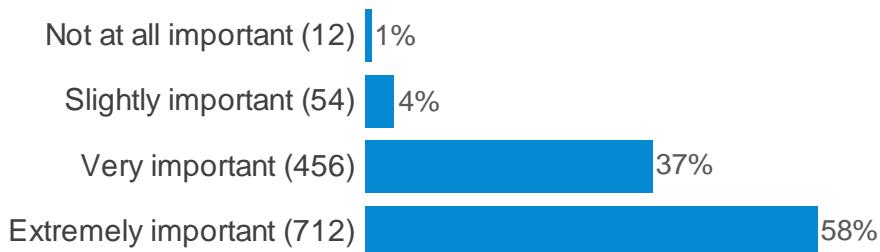
(Get people involved in volunteering in the local community)



(Challenge people in their local communities to change their behaviour)



(Consult local people before decisions are made that affect the area)



(Attract investment)



(Be capable of doing the job)



(Be creative and have innovative solutions)

Not at all important (-)

Slightly important (-)

Very important (1)

100%

Extremely important (-)

(Be local)

Not at all important (-)

Slightly important (1)

33%

Very important (1)

33%

Extremely important (1)

33%

(Be multi lingual)

Not at all important (-)

Slightly important (-)

Very important (-)

Extremely important (1)

100%

(Engage Council Officers)

Not at all important (-)

Slightly important (-)

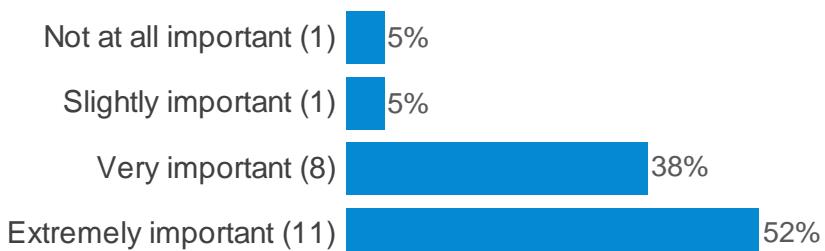
Very important (-)

Extremely important (-)

(Engage with Partners)



(Engage with the public)



(Involve community with decision making)



(Keep expenses to a minimum)



(Promote good values and traditions)

Not at all important (-)

Slightly important (-)

Very important (1)



100%

Extremely important (-)

(Put constituents first)

Not at all important (-)

Slightly important (-)

Very important (-)

Extremely important (1)



100%

(Respond to queries / problems)

Not at all important (-)

Slightly important (-)

Very important (-)

Extremely important (2)



100%

(Tackle anti social behaviour)

Not at all important (-)

Slightly important (-)

Very important (1)



25%

Extremely important (3)



75%

(Use social media)



(Whistle blow on malpractice)



(Work with Parish Councils)



Question 9aa - Key comments given for options selected:

Have the calibre to bring forth creative/innovative solutions based on regional developments and where the ward and council can benefit from wider issues.

Help bring in investment into the local area, to create jobs and improve the local economy.

Local people MUST have a say about issues affecting their ward.

This is not only the job of Councillors but police/social workers etc working as a team (Challenge people in their local communities to change their behaviour)

Acknowledging some members of the community work full time and more and although willing do not have time (Get people involved in volunteering in the local community).

They need to work with Parish Councils and seek joint understanding and actions.

Serve the residents needs and you will find everyone really appreciates the Councillor's efforts.

I think more publicity shold be given to volunteering options.

Work closely with locals to identify issues and overcome them whilst meeting the needs of the community. See the impact, effectiveness or bad effect changes have on the local communities.

Councillors contact details should be sent to everyone's address every 3 years.

Question 9ab - Other comments made which need to be considered:

Watch their spending of public money especially on expenses, dinners, travel, etc.

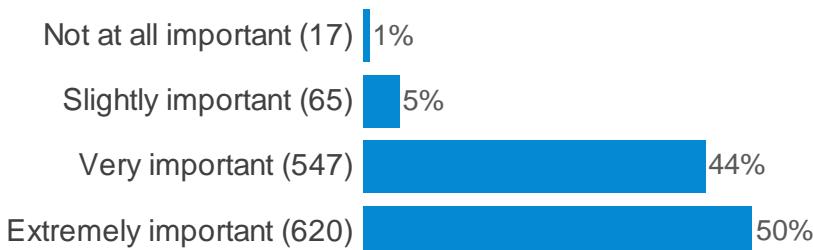
Be an educated and articulate person capable of making fair decisions and not favouring one section of the community.

Section 5

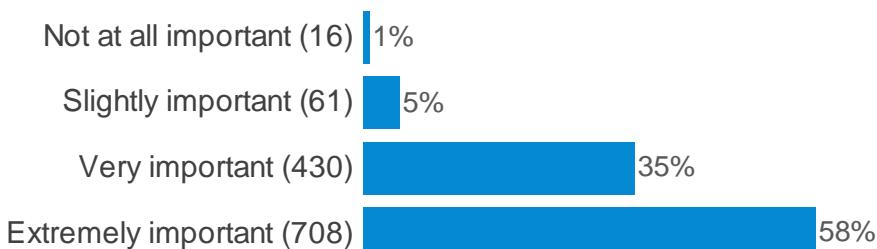
Working for the whole District - (Q10)

How important do you think it is for your local Councillors to do the following things affecting the whole District?

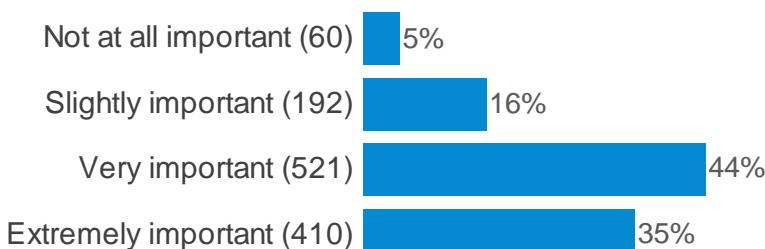
(Work with other Councillors to improve the whole District)



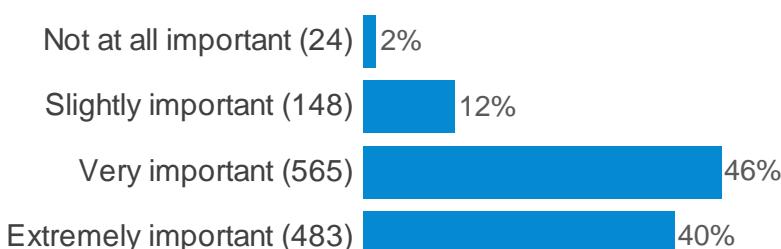
(Hold the Council's top decision makers to account)



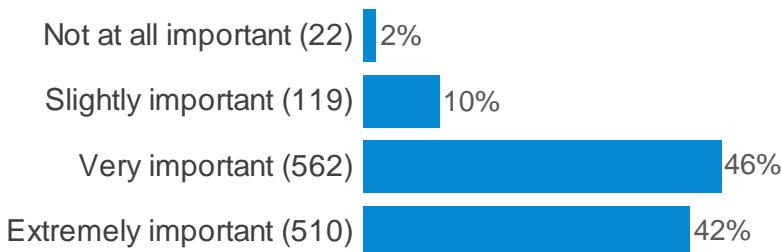
(Work with politicians from other political parties)



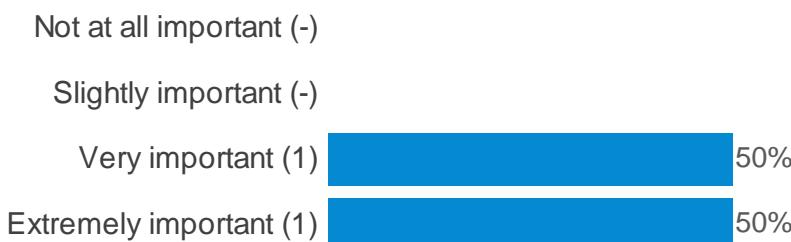
(Serve on Committees that take decisions about the whole of Bradford District)



(Work with other Councillors and Council Officers to develop policies for the whole of Bradford District)



(Attract investment)



(Don't forget the Wards)



(Financial accountability)



(Good communication)



(Work with partners)



(Be sensitive to wider issues)



Question 10o - Key comments given for options selected:

Lever in regional developments for the good of the district and the ward eg on transport issues.

It is extremely important to attract investment into Bradford District.

Wards are simply segments of a district and without putting these together you cannot have a fully functioning District. Working with other politicians would or could improve matters as they all have different proposals. I feel it would generate a better Bradford District.

Councillors cannot work in isolation. Must work with other individuals and bodies to achieve results.

It's my opinion that Councillors shold be elected on a non-political platform.

There must be effective methods of communication between ALL Councillors for the benefit of the whole district. Language, background, religion and politics ethics must ALL be overcome when eliciting the most effective method of communications for the whole district to benefit. This must be seen to be paramount.

I think the Council need to look at remapping whilst Councillors have an important job we have too many. We should be clustering them in order to save a substantial amount of money.

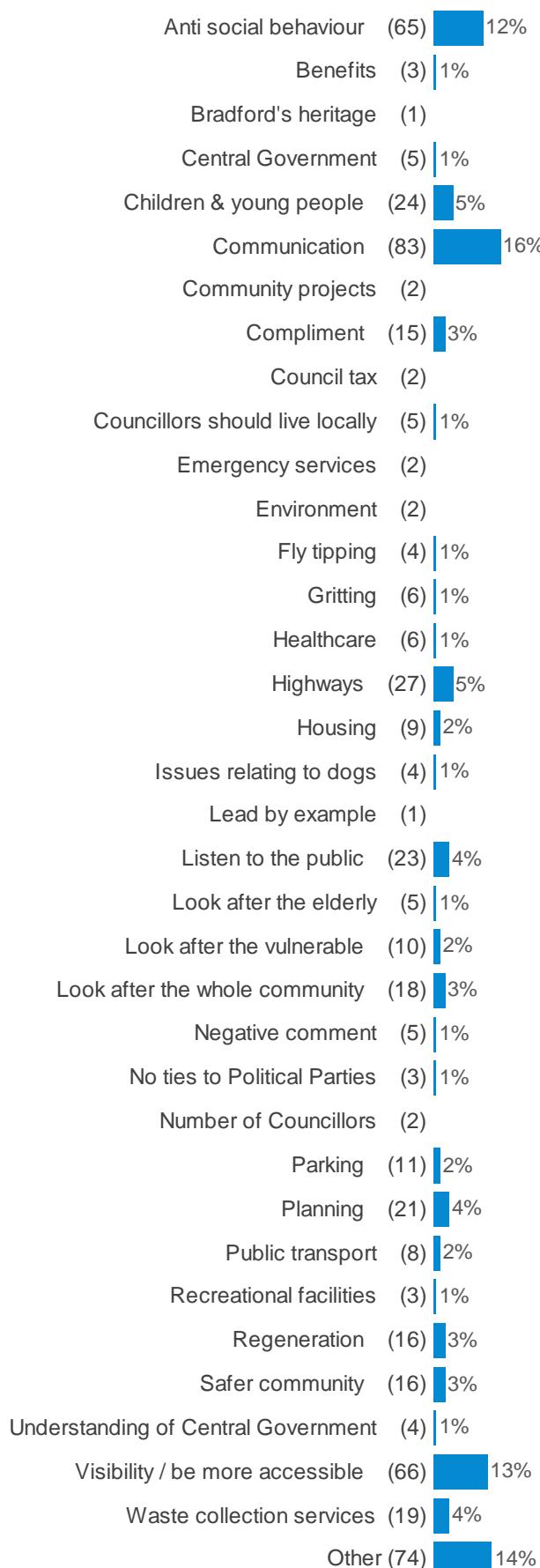
Question 10p - Other comments made which need to be considered:

Well as I've said before if you are present when Councillors and Council Officers are at meetings all the better. If people are debating matters on their own isn't it better to have several people debating matters than just one person. Remember it's better in numbers than alone!!!

From area to area, street to street issues are not the same, Bradford is a big place, making choices for the whole of Bradford may benefit one small area - but be at the expense of another.

Other comments - (Q11)

Other important matters Councillors should work on in either in their local area or across the whole district (Q11a):



Q11 - Other key comments by theme

Anti Social Behaviour (Q11c)

Take actions to reduce anti social behaviour by liaising closely with the local police. Take interest in getting assistance to rectify problematic road conditions (potholes etc). Be more proactive in promoting what the Council actually does for the whole district.

Tackle the problem of dangerous drivers . People driving recklessly on quad bikes and dirt bikes and help with the problem of anti social behaviour

Tackle the drug dealing issue and keep the streets clean. In my area there are dog fouling problems, dogs poo everywhere its very disappointing. Also councillors should look into street matters such as rowdy neighbours making other peoples lifes a living hell

Combat the growing discontent towards certain religions. Proactively challenge the "racist" behaviours of certain groups. Create a Bradford which is tolerant and peaceful.

Ensure Council policy - ie letter issued by Council a couple of years ago - is upheld re parking on grass verges. Fines should be imposed. On the spot fines for those dropping litter should also be enforced.

They should put pressure on the Council and other agencies to ensure the conditions their community members are improved and enhanced. For instance, elimination of anti social behaviour, improvement to core public services such as street cleaning, improved public transport, more police presence on the streets.

Benefits (Q11d)

We are very pleased with the way waste disposal is handled in our area - thank you. We are very concerned about the way the Disability Benefit changes are being handled but we understand this is a government issue so have contacted our MP (we are very worried about our severely disabled daughter). Could a local Councillor have been of help?

Central Government (Q11e)

Try and fight for better resources from Central Government. Protect public services. Protest to get the bankers to face the responsibilities as they have brought the country to its knees and are still getting their bonuses; other countries jail them.

Children and Young People (Q11f)

Be more involved going into schools, engaging young and teen people to encourage them to develop an interest in their local community. Work on "bringing back" community as an idea.

Get involved with issues that matter to local residents ensuring that positive impression is created of the area they represent, for example helping to drive up standards of education in their local primary schools.

More support for the younger generation. I used to attend neighbourhood forums but I can't seem to find out if they still happen. If not I think they should be resumed. If they do still happen they need to be better advertised.

Provide local schools for local children instead of bussing children from outside the local community and having cars parked on roadsides from parents dropping off and picking up children that live too far away to walk to school.

Communication (Q11g)

Involve MPs where appropriate in local issues where the Government is involved.

Do think they should advertise more who they are and what they are doing. I believe there is a general apathy and sometimes mistrust of politicians (as per media) and it's up to them to sell themselves in a positive light so that the public have confidence in them.

They need to be consistent; be clear about their aim, how they are going to achieve it. But also to show to the rest of the District the end result to enhance awareness of Councillors and the people they support within the community.

Create an information leaflet to inform people of the various ways to make contact with them so it's all in one place. Try and have a project no matter how small to achieve in each area of the ward they cover which shows working on everyone's behalf fairly. One of the GP's surgeries in my area works with a voluntary services to provide affordable transport to appointments including hospital ones would be great if more practices in the area/ward provide and open it up to people on low incomes not just elderly. Bring back mobile and housebound services, many people lost a lifeline when it stopped.

Not sure not having seen or heard from any councillor for years it is difficult to assess what they are capable of , maybe a newsletter to educate people like me who do not know what they have done or are proposing to do in the future

Deliver regular reports to households on what they are doing and have done for the district. Inspect the district and report to the appropriate organisation on misbehaviour - rubbish, untidy gardens and trees. Excessive traffic and speeding (in their opinion) act as a help and watchdog for/to the district without fear or favour to anyone. Be honest and truly earn your payment.

During recent tragic events of the flooding, I was very disappointed to find that nobody from the Council had been out to offer help or support with regards to rehoming/support in the Haworth area and I'm sure this happened in other areas too, along with the lack of resources (sandbags) available in this situation.

They should provide an annual report for the community to state exactly what they have achieved over the year. Currently they have no apparent accountability. Can get away with doing very little.

To be honest I have no idea who my local Councillor is. I don't receive newsletters and have no idea about what is being done in my area, so having 3 Councillors is perhaps too many. Maybe less Councillors may work harder with local people.

Councillors should definitely keep in touch with local residents and ask for any issues they can help but they never do. Councillors only come out to people's homes at local elections when they want to be voted and backed up by us and they want our full support and courage. After they get elected they just hide and never to be seen until the next elections.

Councillors should make more of point of attending public meetings of already established groups rather than holding separate forum meetings.

Would be nice to see a list of issues that councillors are dealing with, the results of the task and what actions they are taking/took to solve the problem.

Residence (Q11h)

It is important that the Councillors should live nearby so that they can see what's happening to village that we live in.

Gritting (Q11i)

Sort out a trigger for snow clearing in Mountain so that people can report the problem that is local to Moutain 1200 above sea level . Bradford centre is normally clear of snow but Queensbury mountain stuffed with snow clearing paths is a joke.

Highways (Q11j)

1. Clean grates out twice a year. 2. Sweep roads round islands and clean road signs, street/road names (some can't be read) and bus stop shelters, they are so dirty. Cut back overgrown trees which are everywhere. Generally sweep gutters more regularly. Put traffic lights at Harrogate Road/Leeds Road junction (very dangerous).

Forewarn motorists more about any major upcoming roadworks. Clean up litter around the city centre. Take a more specific survey with regard to how people feel about crime, safety, public transport, pedestrians, motorists, religion, shopping habits, current affairs, etc, etc. Ask people how they really feel and do something about it.

Address people's safety eg evening transport, lighting, empty properties. More focus on individual actual needs; creative activities in all areas, safe transport (people without cars). If people are not responsible re rubbish, leaves, etc ensure that someone in the Council deals with this, as a danger to elderly/disabled. Also overflowing drains.

Housing (Q11k)

Help find affordable housing for young people in the village that they have always lived.

Be active in deciding of housing developments are for the good of the community or the good of the developers. strongly promote brownfield sites for houseing and commercial development and protect green field sites Ensure the council is following environmentally positive policies and encouse residents to support the same.

Listen to the Public (Q11l)

Give local people time. If you make an appointment they need to make sure they are there themself so you don't need to explain the situation again and again to other members. And if they have given you a date to chase something up you would expect it, don't like fake promises.

Just to understand some things might seem nothing to the Councillor but to that person it could be causing a lot of stress and worry.

Should take time out and show a little effort to ask the community about local councillors should take more time out to make contact with the local community . To make a change not to impress when its election time.

Look after the Vulnerable (Q11m)

Raise awareness of local charities, so people who need extra help/support are aware of what is available to them. Be role models - encourage young people to be more aware of what you do, how the system works as I think most people especially younger generation wouldn't know what you do/how they could be involved or seek help.

Help those who can not help themselves. But not to "mollycoddle" folks. Help them to stand on their own two feet.

Look after the Whole Community (Q11n)

Be there for all not just a few. Be unbiased of religion, wealth or creed. Be as visual all times not just at election times. Make sure people they represent are aware of any problems and remain resolute of local issues.

Planning (Q11o)

Ensure there are adequate places for the local people in our schools and doctors before further housing developments are approved - also consider the roads and public transport, ie think about the whole infrastructure.

Support brownfield development above greenfield. Focus on city/town centres to improve the heart of a community. Support marginalised sectors who have less of a voice/ability to represent themselves.

Support local community initiatives/recognise individuals building community.

The building of new homes but no schools to accommodate future children in these areas. Councillors should be able to speak about this in government debates in order to represent local areas concerned.

Other Comments - Regeneration (Q11p)

Give maximum support to new start-up of businesses especially if the business is starting up from home. We need business coaches, mentors, access to funding and grants, support from planning, environmental health, trading standards, etc.

Who is the body that attracts businesses to Bradford ? In the 1960s Bradford was in the top 5 of shopping centres . All those empty buildings in the town centre can be occupied which will bring people into the centre and flourish the town . Buses and trains could start before 06 30 and run till midnight would improve services.

Safer Community (Q11q)

Think of ways in which crime could be cut down, neighbourhood watch seems to have phased out now but something along those lines or even a security patrol car.

Making sure that people feel safe when in the city centre by having police and wardens on patrols, eg mothers with young children and the elderly in City Park being bothered by drunks and beggars walking to them asking for money and swearing.

Central Government (Q11r)

Be aware of national issues which could potentially affect local policies.

Visibility / be more accessible (Q11s)

Make themselves known not only for advertising to vote for them. Listen to the community more and not make their own decisions because not their own opinion.

Make themselves known as I do not know who my Councillors are.

It would be helpful if Councillors could make themselves more visible within the district perhaps by leaving their contact details in local shops and businesses.

I think the Councillors need to have more of a presence in the local community - I don't know who mine are or what they do for my local area. They need to respond to what the local people want and need, not what they think is best for the area based on what the central government decide.

Waste Collection Services (Q11t)

Encourage better recycling and green methods for households and more importantly businesses.

Keep streets tidy and clean and free from leaves and rubbish . un block gutters . these issues remain unattended to . I also complained about street lights which were out for around 4 months , this issue was resolved after someone was injured as a result of there being no street lights.

The Council needs to provide regular street cleaners, street is filthy with litter, neighbours throw food, rice, lentils on road. It smells and unhygienic makes flies all over.

Any Other Comments - (Q11u)

Councillors have no power or influence and are irrelevant. Central government imposes statutory duties on councils which have to be carried out. Within the council the leader of the ruling party and perhaps a small cabal of others, including the central office of the party, make all the decisions the others just toe the party line. It is only common sense to replace all of them with an elected mayor and save a fortune to be used to reduce council tax bills.

In my local area I would like to see councillors involved with local businesses to develop strategies to boost local economy and promote my area in new and innovative ways. This has been done with some success in the past by some local businesses but I think council involvement has traditionally been fairly lacklustre. If the Bradford district is to capitalise on recent highly publicised investments and regeneration then its council need to look at the District as a whole, as opposed to focusing exclusively on the city centre. Local councillors should be instrumental in this.

Be more outward looking to lock in regional and national opportunities at a local level.

Survey depends on the issues.

We have been well served by the Councillors we have had in this area. It is good to know they are there and available to discuss any problems or worries with.

Difficult for old people to use technology, phone difficult for hearing.

Well if the people have any issues who better to face them with the problematic issues than your local Councillor face to face?

Follow through - don't make promises that they can't or don't keep. One Councillor is enough if they do the job. Three of them is not enough if they do nothing!

Witness conditions at regular intervals, so the Councillor understands any issue which may arise. In this case the people of Cliffe Gardens. Ask residents how content they are living in Cliffe Gardens.

I think his work can be affected on the whole district.

Greater integration, increasing attention to the problem of neighbourhood, support of other districts in crisis situation - leading morals, better information, eg I wanted to help the flood victims but I don't know where and how. I was thinking about volunteering.

Ensure local issues get considered rather than just Bradford items. Argue for Bradford city to be merged with Leeds city to concentrate on city issues and a new rural Council set up for Keighley/Illkley etc.

I did not or never need to call or contact any of the following.

Important issues, eg building on green belt. A lot of people, myself included.

Try to be apolitical in making decisions regarding the city and district, Bradford has unique problems which need concerted efforts. Q11. Given I said too many, in our ward one Councillor attends Westminster 5 days a week. How can they truly carry out a full function?

Work closely with locals. See the impact decisions have on communities. Take action actively to improve community. Identify issues and work accordingly. Proudly represent the wards.

Not overdo meetings and committees but want man "on the ground".

I think it's important for Councillors in the local area to support organisations within the community, these organisations being sports teams, eg West Bowling ARLFC, Scouts and many other groups set up to help children develop skills and enjoy certain activities with the community spirit. It also prevents children wandering streets through boredom.

If I had issues with the Council I would contact them direct. If I had problems after that, I may contact a Councillor.

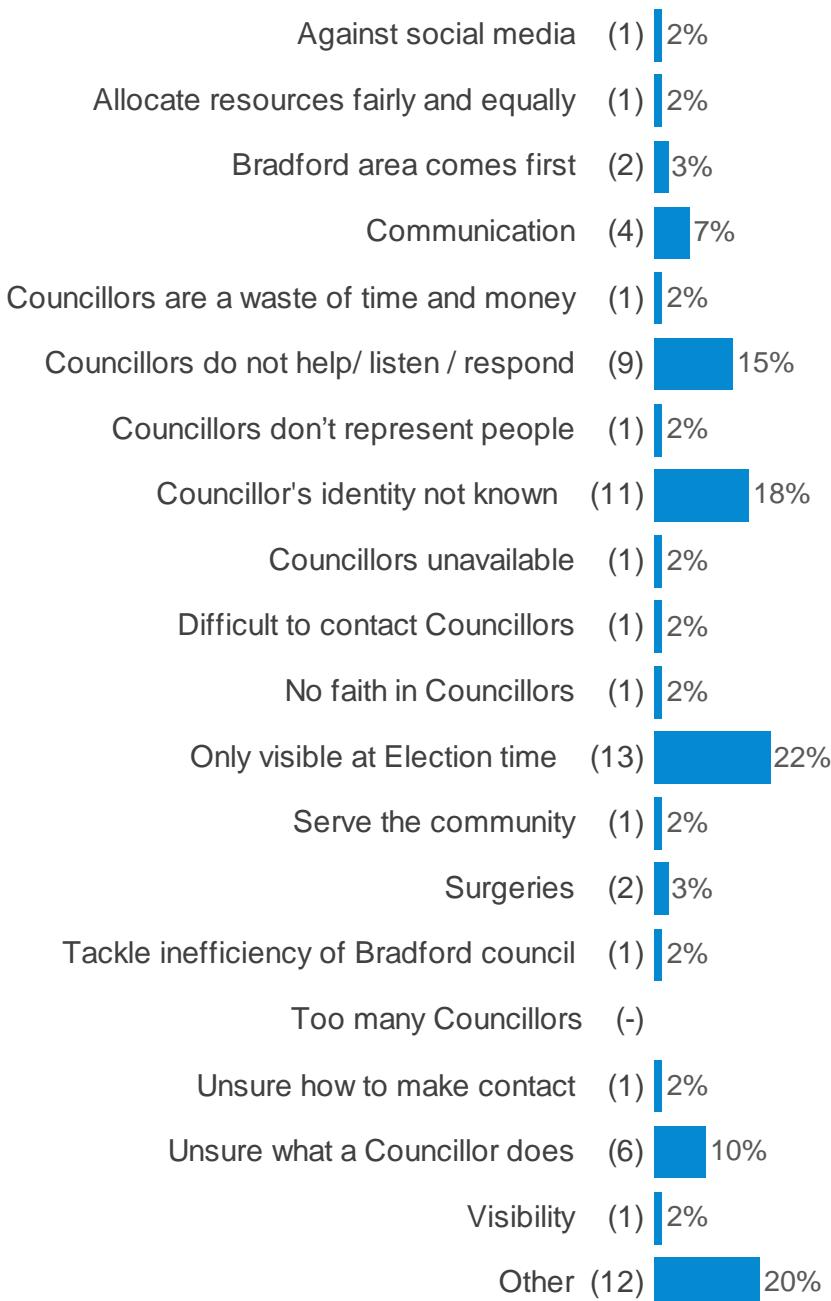
I would like to see Councillors do more for immigrants/migrants arriving into UK. They need to help them to know about the British way of life and provide or direct them to courses to enable them to integrate into our British culture and way of living.

Be a leading example for the community both in what they represent and how they conduct themselves

I am sick of people dropping litter and dog dirt.

A number of replies received which did not relate directly to this survey which could be classified as 'negative comments relating to the Council and/or Councillors'.

Negative comments (received against Sections 1, 2, 3, 4 and 5 and the 'Any other Comments section): Q11v



Negative comments (received against Sections 1, 2, 3, 4 and 5 and the 'Any other Comments section): Q11w

I was not aware of any councillors surgeries

I think that the Councillors surgeries are not advertised so a lot of people miss out. I think a week before the surgery there should be leaflets sent out in that area stating where and when the surgery is.

Serve for the community and not their expenses

Negative comments (received against Sections 1, 2, 3, 4 and 5 and the 'Any other Comments section): Q11w

Stop twinning and trips abroad - monies would be better spent across the whole district of Bradford. Allocate resources fairly and equally between all districts as each district has its own problems peculiar to the area.

Dont care for people who put the party first

Not sure what else they do. Have met councillors on Governing bodies they turned up and went early or came late if they attended at all . I later discovered they were paid expenses for attendances . left a nasty taste when the rest of us had worked all day had families and other responsibilities and stayed for the full meeting and didnt get any recognition this needs addressing.

The only issue you should address is the absolute inefficiency of Bradford Council and its services. Talk about fiddling while Rome burns

Would not know how to get in touch as I dont know who my councillor is

They give small info

Councillors represent polical parties not people. A total waste of time - no one is interested (sorry silent majority)

The only time I ever see our Councillor is if I happen to catch him sticking me election bump through my letter plate!!

No idea - don't know enough about the role. I don't think most people will know enough about the role to have a view and also actions depends on current issues.

Do not see him unless he comes round.

I have lived on this address 30 years. One one Councillor Mr King showed his face locally and met people and discussed some issues. Other so called Elected Councillors just knock doors before elections with their friends and once Elected we hardly hear or see them, just waste of money. All questions above are very important but none of our Councillors ever do that, maybe just look after themselves or their friends. They need to be educated for their duties to their constituents. Very important questions but unfortunately our Councillors just show at election time for week or ten days. Then it seems they go away for until election time.

I have very little faith in our local Councillors, either in Keighley or the BMDC. I feel that Keighley is badly neglected by BMDC although it is a highly rated area and it is not my privilege to pay for Bradford's problems. I have only seen two Council Members in the 39 years I have lived here. One gentleman asked me if I would attend a planning meeting which I did. You only see people when they want you to vote. The calibre of many of the candidates is poor. As a resident of Keighley I am interested in the things that affect Keighley. I believe that the BMDC is only interested in Bradford and I would like to see Keighley governed by people who have the interests of the residents of Keighley at heart.

Bradford Council out of date useless waste of time. How much has this cost to send out of our rates? Jobs for the boys.

I never thought I needed to.

What is the point they do not listen and do nothing. Seems nobody knows what one or another is doing.

Councillors are a waste of time and money. Get shut and save money and not us workers. Not interested in Councillor.

Only one Councillor represented or got in touch with residents of Bolton Road. Most events or meetings are held in Undercliffe, which is not part of Bolton Road. Residents of Bolton area are ignored by Councillors. I don't feel represented by Councillors at all. We have not been contacted by local Councillors! If Councillors are doing any of the above, we are not aware of this. I don't think that the present system is working. It is not inclusive. Replacing people with social media contacts will make things worse!! I have emailed Councillors who have ignored my emails. I have attended meetings in person.

Never been able to speak to actual Councillor. Always unavailable.

Negative comments (received against Sections 1, 2, 3, 4 and 5 and the 'Any other Comments section): Q11w

Agree with the above. The problem will be most areas do their very best to look after their neighbourhoods - some areas do not tend to have money and attention spent on them so Councillors will spend more time arguing.

I think the community from the council should be for all religions cultures, sexuality . I feel its one sided in Bradford

I recently spoke to Bradford Council regarding some construction work on my street two doors away . This construction is a huge obstacle for my daily activities as it blocks my street view as the extension has over rode onto the street. I have not received a solution from the council I would appreciate if my claims could be addressed

Not sure how involved my local councillors are within my area . Only see or hear about them at election time

Not really sure how to contact in any event

Bradford Councillors are not able to help, because they have instructions by the Council how they can help and not only the Bradford Councillors only help their own family members and close friends not the whole community. But Councillors don't do anything they are not available when you need help. I dont even know who they Councillor is for us. Folkestone Street people have problems with Rochester residents breaking down walls, uses the street for rubbish, parking, putting bins out, nobody comes.

What they supposed to do, please send me the list. What would you think they will do, they are only interested to be elected to draw wages and that is only time we see them with 4085 people come to your door for the vote. What are they supposed to do?

I don't know who my Councillor is. If I need him I will have to get to him with my friend. She knows about him/her and that will be the only way.

I don't really know anything about what our Councillors do or the issues they are dealing with. If I was presented with information asking for my opinion I would be pleased to provide it.

To be honest, I don't know who is our Councillor, only time I see them before the local elections.

Councillors need to be not just representatives but active in supporting and doing things that the communities want. We don't want passive Councillors that lack vision and passion.

I did phone and spoke to people who came on my doorstep for vote and spoke to in person with lady to do something for our street but no one came back and did nothing. Councillors only show their face when they need vote and then you never see their face and they always promise that they wil get done our street if we give them vote. Our street is very very bad in Bradford, it's very very dangerous in winter and snow and black ice. Old people very scared to come out in winter. In my area I do not know who is a Councillor.

Don't know who Councillors are.

We rarely see a Councillor in this area, even at election time.

Very difficult to answer any of your questions as I do not really know what Councillors do. I do not know who my Councillors are or how to get in touch.

Councillors simply do not keep in touch after elections.

I can't understand that what is the actual duty of Councillor because after election I don't see in our area. All the time my garden and street full of rubbish.

If you mean by making an appointment like at the doctors you'd be waiting for 2 weeks (maybe?).

Make people aware of their existence and promote the things they are following up and/or solving.

So they know what they are talking about.

Knocking on doors in between election times not just when they want our vote.

Outlying districts feel BRADFORD comes first!

They are a waste of time.

Won't contact one due to previous experience.

Negative comments (received against Sections 1, 2, 3, 4 and 5 and the 'Any other Comments section): Q11w

Paid to do a job so they need not to be hiding.

I wouldn't know who they are, where to contact them or even what they do and how or what they could do for me. Don't know anything about them. What is this the role of a Councillor?

More accountability in completing requests by constituents.

I don't know of any of these, it's only when elections some people will knock on my door about voting so apart from that I don't know much about these things and is not a problem to me. I do get newsletters which I read about what the Council will be doing.

Being 90 and not mobile, strangely you appear to have no office apart from Shipley or Bradford. As there is no link and these do NOT respond I am cut off!!!

Most people only see Councillors active when it's election time.

1. Only the Lib Dems keep in touch (monthly without fail by pamphlet). 2. I've never met a Councillor or prospective Tory Councillor. 3. The Labour party came one at general election time. Our excellent Lib Dem Councillor David Ward (though out voted at the last general election) and now Howard Middleton and the Lib Dems are seen in this area regularly unlike any other Councillors. The latest Councillor for my ward is NEVER seen.

Have now given up writing letters to Councillors. Stanley King was about the last one to have replied.

I would prefer to have a conscientious Councillor.

Be active in the community not just when it's the election time.

How effective are these, do you get enough response to warrant the expenditure? (Surveys)

I would not know how plus I don't need to.

It is very hard to get in touch with local Councillors. They should be visiting their local communities, to ask local people if they have any issues. We do not get to see them until their next campaign for their next election.

I don't believe they have a useful role anymore too much talking and not enough action

You never see the councillors until its voting time

Some respondents used this survey to detail complaints they had either with the Council or Councillors

List of Complaints Received: (Q20)

Litter, dog fouling, easier free parking, police protection. I am still involved with Baildon even though I moved to be nearer the motorway. Getting out of the (now town not village) is very difficult at peak times.

Get more cameras all over to make us feel safe and have more speed bumps on estate (Crossley Wood)

Nothing ever happens about complaints. Person in Council office about brown bin was very rude.

We've had trouble with youths on bikes using our local roads as off roads - bad driving down Gain Lane area and you get sick of reporting this so I think it's extremely important to liaise with the police.

Could I just say I love the new shopping centre but how do you get them to put plenty of seats in for older people and invalids / no one thinks about the effort it is for us to get around without space to sit down. Need more seats in Broadway shopping centre for elderly and infirm.

They may talk but do they listen. What is happening to Bingley Pool, Closure is not acceptable . I for one wont be using the new pool in the city centre or squire lane. They also didnt listen about the new housing in Wilsden .

Unable to get to the hub at Steeton to cross busy road with no pedestrian crossing only at Steeton Top or Thornhill Road

As I live in Wibsey, we seem to be overlooked as an area, like Wibsey Park was in another area of Bradford it wouldn't look so shabby. We got new half-hearted new playground but the pond and other areas need lots of work done to bring in to the standard of ie Manningham Park.

As a Bradford resident I have seen an increase in the approval of planning applications via individual Councillors acting on behalf of applicants. There is often much bias in this so feel that these decisions should be left to a panel which is neutral and does not personally know the applicant. This would be a much more fair and just process.

Roads not getting swept because of school parking 8.00am to 3.00pm. Drains not cleaned out. Continuous parking problems. Blocking driveway.

Save money and stop sending this crap through our doors.

Had to ask to intervene with the bins because I got no response after a lot of complaining to the binmen section.

The gutters on the street around the back have not been unblocked . I have contacted the council over a year ago and it has not been solved . the gutters still havent been cleaned . the issue is not just about the councillor but the council itself . Undercliffe st remains with blocked gutters a year after I have constantly been asking for a solution to this problem

To limit the planning in any more mosques that now spring up all over the city.

Lots of extensions to houses and certain businesses take place without planning permission Retro plannining applications should be totally rejected . Its an abuse of the system by certain communities. Specially these days lots of uninsured drivers extremely bad driver in certain community needs to be addressed.

Folkestone Street (terraced through houses) we have a lot of issues with the bin collection day, people in the street park their cars blocking the bin lorry because of one person the whole street gets affected. You should put fines and find out who the person is and put a stop but nobody comes. Sort out the problem with Rochester Street breaking their walls and using Folkestone Street. We didn't share the street, that street is separate, some one come out and see the problems that we have, plus bins with parking cars.

Cllrs are normally accessible that can not be said for council officers who often fail to return calls or fail to take any action see my enforcement enquiry . 12/00508/ENFADV dated 29 June 2012 . Still waiting for action from enforcement team offending adverts are attached to a Grade 2 listed building within Queensbury conservation area !!

List of Complaints Received: (Q20)

Get all public WCs in our district open again. Ask any 50+!! Shipley, Bingley, Saltaire.

I'm very disappointed with local Councillor attitude, East Bowling area is totally neglected. The Councillors are to address and solve issues but instead they are looking their own.

I have been living on this address 36 years and it's got bad to very worse. No it's very dangerous to go out when it's raining, wet or snowing and black ice. I am scared to go out or get out of my house. Please help if you can, thank you.

Do something to stop idiot drivers parking in baby spaces at supermarkets when they don't have any kids!

Neighbours property plans for 2 storey side extension - objections. Planning applications. Vehicle parking - excessive number of cars per household without sufficient off road parking. Help - especially where planning applications have been made and numerous objections made - how much more can residents take when 1 homeowner has had numerous applications refused and still they keep trying! We need help!!

I do not understand these questions or the reasons for them. Councillors should supervise all the Council employees in their work serving the citizens of Menston and Wharfedale. Evidence is emerging that from the Clerk to the Council or his assistants malfeasance may have occurred.

I think the whole Bradford district is too large. Keighley could benefit from being solo, we seem to get the short straw. This Christmas proved it with the lights.

With regard to the ex Morrison's premises on Idle Road I do not think enough attention has been paid to parking. Bolton Road junction is already very busy and to add to the congestion would be stupid.

I don't think postal votes should be used. It's open to abuse in Bradford.

Place Keighley area at the top of their agenda and vote to separate from Bradford.

Open meeting to discuss things that seem to have been decided already! ie the proposed closing of the Appleton Library - which is WELL supported by the local community. WHY?!?

I do feel that Daisy Hill is somewhat forgotten. Councillors need to be more responsive to the elderly and especially to those without a family. Also, treat people with respect.

All the new houses being built in Thackley and Idle and schools full to the brim, roads congested too. Too many levels of authority, too many committees, none of the truly accountable.

Too many levels of authority, too many committees, none of the truly accountable

Besides the negative comments and complaints we received the following positive messages / compliments

Compliments: (Q11x)

They are unable to manage matters already, why increase them.

Our local councillors have worked hard to represent the views of Menston residents as regards planned housing development

Am full of praise for all the hard work and time given . Mike Gibbons Greg Mullholland Abid Hussain Adrian Naylor Anne Hawkesworth Jack Rickard Barry Anderson Val Slater Andrew mallinson Michael O Dwyer Catherine Coates Chris Atkinson

On the whole I think do most things thats needed, they don't need to be burdened with more work.

Can't think of anything else to do but to excellently carry on representing the local area and perhaps have more power in decision making.

I feel Valerie Binney was an amazing Councillor and showed great example/role model of how an outstanding Councillor should work with the local people/constituents. Regularly involved and extremely proactive in the local community. Encouraging local people to be involved with projects, etc.

When I think all these things are required by the Councillors, I do not think it is a part time job to be a Councillors and this is a full time job. When we want all these things from our Councillors, this person to be a extremely good all rounder and this job is not for light hearted person. Councillors job is full time, they do not have time for a family life or any thing else other than devoted to their full time job, their family to be fully supportive for Councillors to do there job most effectively. Finally Councillors should be paid to do the job and through this council will attract very high calibre persons for the Councillors jobs.

I think the Councillors in my area do a good job. They need to continue to be the face of the community and be accessible as much as possible being out there in the community they serve.

Doing a good job.

All three Clayton Councillors appear to take an active part not only in Clayton but also in Fairweather Green. Although not of their political persuasion I am very happy with their work.

Ward Councillors cannot do everything. Those that genuinely give a lot to thier communities and are passionate about local issues will get my vote every time. We need less bureaucracy and Councillors should spend less of their time at City Hall.

Had quite a few dealings with our last Councillor, John Ruding, don't know who has taken his place. I do believe it's a lady - was she at the last meeting about the new development in Oakenshaw which concerns us aswell as Kirklees? Just a short note to say thank you to Mr Brian Dobson who has been very helpful with our fight to keep Woodlands Farm Park in a good clean order. When we had a problem gone straight to the Council and very satisfied with a good job done.

Overall Councillors are hard working, they deserve a lot of credit. I wish to thank all of them for their service to everyone. Concentrate on the essentials of the people. 1. Living conditions, health matters, etc, etc. 2. Thank you for everything.

I think they are doing the best they can in the present climate as are all the Councillors.

I have always been satisfied with what the Councillors do good work. Very helpful.

I am very happy with my local Councillors, if only all of them work as hard to get things done for the good of the local people.

Liberal have been very good in our ward. They have kept people involved in our area.

They listened to local people and funded a local bus when First pulled out. This is exactly the things local councillors should be doing, responding to community needs the community highlight and resolve in a way local people can not due to limited resources and collective voice.

Our excellent Lib Dem Councillor David Ward (though out voted at the last general election) and now Howard Middleton and the Lib Dems are seen in this area regularly unlike any other Councillors. The latest Councillor fo rmy ward is NEVER seen.

The following comments are ones which did not relate to this survey or could be grouped in any of the previous sections of this report

Other comments: (Q21)

I have had 2 replacement knees and one hip and use a walking stick , and do not own a computer

Doesnt found problems in my norves system

Easier

No other way than the above proposal.

Rent

For anything which affects people over 90 years of age. There is always a need to sort out priorities (particularly of life).

About holidays, time off from work for personal things, eg family funeral and weddings.

Council tax

When see the Councillor for 3 years and 11 months.

Asked Mum to email.

Short walk from my house to his.

OPEN RESPONSES RECEIVED - General list

The following list of all the open responses received against Sections 1, 2, 3, 4 and 5:

Q5q - Comments relating to selections made:

Email or phone would be the initial contact then maybe face to face

Calling at an office

I don't have a computer and I don't get out very often

I find it difficult to get about as I am in a wheelchair so rely on letters or phone

Email is very convenient

No email or facebook.

I have no complaints at all and only put no for two as I dont use either ever.

I would attend their designated shop or place like the Liberal Democrats have an office on Killinghall Road.

Problem dependant and depends on urgency

Email is an easy and rapid and efficient way of communication for those with access

If I wanted to contact district councillors I would like to make an appointment have a one to one chat

Phone calls are generally faster and enable us to obtain further details if we are unable to get a hold of the person we wish to speak with.

When speaking in person you know you have got your grievance across.

At present only use phone.

You should email/text people to save money for the Council. The letter sattes completing the survey online will save money but it is wasted due to people not using the printed forms posted to them.

Usually emailed.

Would depend on the urgency and importance of the matter. Email and telephone would elicit a rapid response, whereas waiting for a surgery or appointment could take longer.

Speaking to a Councillor - door to door visits. Helping improve local area working alongside a Councillor. Chatting to a Councillor when they're involved with local projects. Speaking to one when they're meeting parents whilst waiting for their children a

By chance meetings in the usual course of life.

I have no contact address so would google Bradford Councillors.

As we are not online I think by phone is the best way.

Think more notice is taken by letter.

Ideally I would make an appointment and visit their surgery office, but saying that my wife has in the past and the Councillor was never there.

Filling in newsletter.

I'm deaf, can't hear on phones, etc. No laptop.

In person at their offices or telephone them

Face to face appointment!

Most likely to be taken seriously.

I have no access to social media, email, unable to phone.

I have found my local clrr will react quickly to my emails and phone calls

If the councillors surgery was convenient , I would probably go if I needed to . Otherwise phoning , emailing or writing a letter are good alternatives

I usually see at least one of them by chance when I'm out

Q5q - Comments relating to selections made:

Personally I think that my initial communication would be by phone. I would like to speak to the Councillor directly to hear the person's voice and get to know them.

For them to come to the house/flat.

Councillor came out to see us and to see my sister in her home to see how she managed climbing stairs.

Face to face

Public meeting Councillors were attending.

Have telephoned and visited Council offices in Bradford.

It is easy for me to talk on phone.

Email or phone is direct and should gain a quick response.

Email or letter.

More convenient

Letter - best.

Office in area.

Going to the surgery, hopefully I will make my point, stronger, face to face.

Require everything in writing.

It is a quick method of communication.

If I need to contact Bradford Council I would ring or send a letter.

Writing will be more appropriate.

Have no computer so many things wouldn't be available but I have no idea who the local Councillor is.

Depends on the reason.

Phone is more interesting with your Councillor's views.

It would be good to write a letter concerning to the District Councillor by email. In person to take an appointment would be difficult as they have so many problems to look into.

1. Family email 2. Phone 3. Letter

Local surgeries would be better.

Speaking over telephone initially explaining problem.

I do not have access to internet and do not want it either.

Always by phone or letter.

If I needed a local Councillor I would go to see him.

Kind and helpful visits to my home.

Do not use social media but would use the other methods depending on the circumstances.

While working alongside in a joint community project.

Would not depend on urgency of needing to contact Council.

I usually see them myself or ring up to speak to them. Should I wish to contact them again I will do so.

Call in at the Town Hall.

Email first.

By letter for a legal "answer".

Prefer to speak directly.

Particularly using local meetings arranged by local Councillors.

Do not have a computer or facilities to send email.

I would probably phone or write a letter

Q5q - Comments relating to selections made:

We would email first then see what happens . Maybe make an appointment to see them in person
At local supermarket

I have found the councillors at Girlington very approachable and seem to help out with a lot of projects in the community, so I tend to speak to them there.

Will contact a councillor via their telephone contact number

Q7r - Comments relating to selections made:

Surveys are useful as long as they are openly worded and give the opportunity for comments as opposed to blanket yes/no agree/disagree responses.

Be seen and "walk the talk" in the neighbourhoods.

No email, facebook or twitter.

Very important

At the moment I don't feel this is happening at all therefore improvement is needed in this area.

Just let people know that they can keep up with local issues by contacting the Council and let them know that it's no problem and they don't feel like they are bothering you.

Use the social media

Email subscription / e newsletter . Newsletters do not have to be printed

Regular newsletters may possibly appear in local papers if editors are willing

Regular newsletters may possibly appear in local papers if editors are willing

The public should be more aware of whats going on around the area

Keeping involved is very important

As constituents have voted for councillors it is essential that councillors are aware of their concerns

Get involved in issues remember the government works for us not the other way . we are the employer , they are the employee

It is important that residents know what is going on in the community/ town

right what I think from my point of view is you should hold regular surgeries in the area . ward leaflets handout give them the address time days or sometime visiting people at home if they have any views so who you are make your self known

Have one to ones

Whilst using social media seems the more logical choice as many young people access these more than ever, it is the older age group who often prefer face to face encounters. Text language is also different from verbal language and is probably the most eff

When you get older we want to know where to contact our local Councillor - someone to get help from.

I think attending meetings is a good idea- outreach, makes ????? known rather than expecting people to come to them.

Speaking to people in their area, getting to know people and keeping up with what's important to them.

I think to be in touch with modern technology like Facebook is a good idea. However, lots of people aren't on Facebook so one size does not fit all. I would not go to a surgery but would send an email.

People now communicate via many different formats, it needs to cover all age groups.

Website to include complaint section, suggestions, surveys, email addresses and phone numbers - include name of contact person, all emails acknowledged.

Communication is vital for success!

Important for them to be involved with issues constituents care about.

Q7r - Comments relating to selections made:

Issuing newsletters - best way to gather public opinion and have constructive discussions, social media reveals opinions but doesn't provide the same opportunity for true discussion. Public meetings - Not sure I've ever seen one! Are there ?? at or made a

They need to keep in touch, this way people will understand what's going on. In other words do your job.

I think it's very important, however I am unsure as to how my local Councillors keep in touch.

When there is something directly affecting us a local Councillor should establish our views/opinions.

Very important covers all the questions.

Must listen more to local people.

Although I'm not on social media because of my job I think this is very important to engage the next generation.

Regular local surgeries would be ideal where people have the chance to call in especially elderly people who do not have email/internet etc.

Not everyone knows how to access the internet.

A person elected must have an interest in the area regardless of political party so therefore should visit the area with surgeries and all the above.

Speak to people from the WHOLE community. Including those on council estates, etc as their views are as important as everyone else's.

It shows results of specific problems.

Face to face discussions best for getting a point over and understood.

Cllrs should be in contact with local people in person if possible , head up local meetings , take an active role in the community and lead by example

Asking people on the street in their area

I think that it's crucial for local Councillors to hold regular surgeries in their ward and that these are extensively publicised. Everyone must know where to acquire information about their Councillor and a regular newsletter is very important to keep them informed.

To be able to be contactable at all times.

To help people with genuine complaints. To meet Councillors face to face.

Specifically an online blog where people can freely discuss topics and post questions/have discussions and receive online answers and feedback. This can also be used to provide information about events, meetings, etc.

Make themselves known in the local community and be easily accessible.

By Councillors going personally to local meetings they would be able to answer any questions and give an honest opinion of the subjects given to them by the persons involved at the meeting or meetings.

That people can discuss issues and tell them what they need.

Surveys are only important and respected if action is taken and communication on that action is delivered.

Very important to keep people updated and this would be the most likely to be efficient and cost effective.

Newsletters very important.

We can exchange our views face to face.

I think to get to know people they should meet often to create a kind of sense of belonging and by so doing you can know what is going on in each community. Sorry, I'm mentally imbalanced at moment if I'm not answering properly.

Important to stay in touch if you need.

Thinking of the elderly, most don't have access or can work a computer, etc.

Q7r - Comments relating to selections made:

Don't have a computer.

Letting people keep up with things about Bradford as a whole and local news.

It is important to have a contact between the Councillor and the constituents. Councillor will better understand the problems, issues of the local people. By carrying out different ways is a good way of knowing the constituents in a better way and to deal

Important to be seen and known by locals.

Personal contact of local (ie of the place) Councillors VITAL.

Do not use a computer.

Important that Councillors are contactable and visible.

All requests made should be public and their response or effectiveness in it public also.

Hold local get together meetings every 3 months so people get to know their neighbours/service providers.

They need to do all the above.

No newsletter sent out at all.

We always read the Focus news. letter but never go to any meetings as we feel councils just do what they want to do anyway

I think all three ticks are important. Sending news letters, reminders people who there Local Councillors are

Q8y - Comments relating to selections made:

Politics as like religion is competitive. The representatives should work together for the common good of those who live in their ward and beyond!

Actually live in the ward.

Being in a political party doesn't necessarily matter

Again, liaise with local police - have community officers knocking on doors to find out what's happening in the immediate vicinity.

They should be out in the community doing walkabouts with the community.

Create a network of locally based charities , co ordinating / publicising their strategic projects and helping them to join us with funding bodies and major donors in the community

They are elected to represent the ward in all aspects

Represent different political viewpoints in each ward not multiple councillors of the same political party

It would be more useful if the local councillor was more pro active . I don t know why my local councillor is , obviously he / she is not pro active enough

Must hold minimum number of meetings to update the wards

Right the councillor could highlight in what they do and ask the public if they have any issues or you can pop in the surgery when you need them , weekdays or make an appointment . like the doctor do in surgery have a receptionist make big sign board and

Once again the simply represent a political party not people

Door to door visits

Councillors should represent the ward they have been elected in, but also represent important issues for the city, regardless of their political persuasion.

Doing things for the Easter that is need for all ages as there is nothing to do for all ages of children.

Check and report response times of various services problems.

Help people to resolve individual/families issues with housing.

Councillors are "carers" for their wards, so they should represent them well.

Q8y - Comments relating to selections made:

Work with and in the community to find out what views they should represent.

By definition a Councillor could aim to do each of the above statements. To represent and act following the community. Political affiliation is less important. They should act for the people not for politics as well.

Think local people should have a voice on very important local issues.

LISTEN to the thoughts and opinions of all the local community.

I think local people should be invited to a council and MP meeting to discuss what is happening in our areas

All persons in ward would benefit.

Some issues where slightly important is indicated is due to being realistic with time.

A Councillor is an ENABLER, a channel for the local individuals to get important issues, to them, to be proactively communicated to the appropriate Council department officials. So that a quick, speedy effective response be provided. Then processed to a p

I don't think local Councillors should have political party affiliations.

The Councillor does not need to belong to any political party. They represent the people who live in this area and not any political party.

To ensure the elderly are covered in their decisions.

The Councillors represent party political issues rather than local ward or street level issues which are not political!

Again good communication needed.

We have a planning department to deal with planning issues.

Listen to people's concerns on issues, ie flooding and unadopted roads and not accept decisions because of no funds but look for alternatives to solve problems.

I think that the Councillor convey our message to the Council and resolve our problem.

Representing everyone in the local community is very important.

To make all our reasonable problem heard and solved in the Council.

Residents need Councillors to raise our concerns.

Important to stay in touch.

Be discreet on confidential issues raised with them.

This all will help in gaining the support from their constituents to develop a healthy and plan issues and respond to them.

Accountability is very important.

Be involved with a variety of groups within the ward.

Represent minority communities and promote them. More cohesion within the community.

We pay Council Tax so it is important our money is spent in good use.

They should notify the public if there's any local grants available. We personally have requested our previous local Councillors to have play areas for children in their ward, but unfortunately no action has been taken. There are empty fields around Iqra A

To relate equally to all colour race , religion etc that live within their ward

Q9z - Comments relating to selections made:

Watch their spending of public money especially on expenses, dinners, travel, etc.

Have the calibre to bring forth creative/innovative solutions based on regional developments and where the ward and council can benefit from wider issues.

Help bring in investment into the local area, to create jobs and improve the local economy.

Give more ASBO out to young bullying thugs.

Answer emails

They should use the social media facebook and twitter more often

The community should be more involved in the decisions which are made and should have a positive outcome from all

Local councillors not only represent but are ideally placed to understand local issues

Question or challenge people re behaviour . This can be interpreted in a number of ways what are you trying to obtain? They are not the police but if it is an issue by a group which is going to affect the Community as a whole (ie Anne Cryer) that needs

Behaviour of young people and some minorities particularly in the city centre

If they do what locals want and it is what they should do , then there will be no need to consult after a decision as what they (locals) wanted is what they will get

Talking regular on issues and when you decide on an issue you should call a public ward meeting to suggest the matter and opinions working with the public give you that you care and helping on views of the public important see what the public have to say

Respond personally to requests made by constituents

Consultation is key to any success as it creates opportunities to put forward lots of ideas. To truly know what's happening in a community or what its needs might be can only be achieved through consultations.

Discuss local issues. Gangs of youths causing trouble.

For people in their local communities to have an opportunity to think and address their behaviour through learning correctly and understanding values and traditions so they may foster goodness.

Get into media - report back.

Different issues affect local people, sometimes in a way that other sections of the city wouldn't understand.

If possible get Councillors who speak multi-languages such as Dari/Farsi.

Working together will ensure effective communication to create and develop a helpful and successful community.

Contact and time spent with the community are very important. Most have a true understanding of the true issues and people affected whom they represent.

Funding - depending on the importance and overall impact of the project. Decisions affecting wards should be consulted to its community.

Look more into what people are doing in good areas. Consulting people more about what is going on in area. Keeping the area cleaned.

Representing the views of people in their ward before the District Council.

Local people MUST have a say about issues affecting their ward.

There is no community centre. Local people are not consulted about anything that affects the area. Sending an email is not good enough.

To understand deaf people's opinions and their views on communities in Bradford.

Each area needs different things, Bingley needs more shops so encouraging this with lower Council tax. Other areas might not so each Councillor will have to get involved. Volunteering in each area is a good way to get communities together.

Q9z - Comments relating to selections made:

This is not only the job of Councillors but police/social workers etc working as a team (Challenge people in their local communities to change their behaviour)

Local people have local knowledge so their opinions are essential.

Acknowledging some members of the community work full time and more and although willing do not have time (Get people involved in volunteering in the local community).

I think that ALL the above issues are very important ROLES that Councillors must be seen to be fulfilling effectively.

More community engagement to get people back in to work.

Keep local people informed about goings on in the district and be open and approachable.

They need to work with Parish Councils and seek joint understanding and actions.

Put the needs of their constituents above party politics.

It is very important that we all change our behaviour and our understanding.

Funding for future projects.

Councillors do not put in enough time in working with local people in my area.

Keep people updated about changes.

Keeping people updated.

To keep people informed about what was going on.

Serve the residents needs and you will find everyone really appreciates the Councillor's efforts.

Because he must be capable to view raise our issues.

Work with groups of local people to help find solutions to local issues and this is extremely important.

In Bradford very important.

Speak up to make the area better and know what residents concerns are - especially the elderly.

Important to stay in touch.

Be an educated and articulate person capable of making fair decisions and not favouring one section of the community.

I think more publicity shold be given to volunteering options.

Councillors are middle men, much better to ask local officers who will respond.

Its important for them to meet people often about the affected issues.

Employed to help the people so they should help and be proactive rather than reactive.

Challenge people to change their behaviour - dependent on the behaviour. Anti social - yes, but not to infringe on people's human rights.

Work closely with locals to identify issues and overcome them whilst meeting the needs of the community. See the impact, effectiveness or bad effect changes have on the local communities.

But maybe respect the needs of people who are not able to volunteer because of age and other issues, but who have done much in the past and still do a little now.

Councillors contact details should be sent to everyone's address every 3 years.

Parish councils do all of the above

Q10n - Comments relating to selections made:

Especially serve and look after the indigenous community who have worked hard, raised families and helped to creat a happy, clean, functioning environment for each generation by example!!

Lever in regional developments for the good of the district and the ward eg on transport issues.

As above. It is extremely important to attract investment into Bradford District.

Q10n - Comments relating to selections made:

Challenge the executive committee who stop things going through when it or they are not democratic.

It is important that Councillors work and adopt policies, which will benefit the whole district - and not just confine their efforts to their own local areas.

They should get involved with policing of the area and get more involved with partner agencies to help them with their work for example police have ASB issues the Councillor should help.

I think its very important to prevent any future problems early and to have all the policies in place

Local councillors must of course be sensitive to wider issues in the district to understand where local issues fit in

Every area has its own needs and issues . You cant make decisions for the whole of Bradford .

They need to work for the people not follow their own agenda

I would like to say that you should work with your own party about ideas on how to improve or work with other councillors from the same party of your own or views from the public because we vote and elect get the public involved in your ward area .

Wards are simply segments of a district and without putting these together you cannot have a fully functioning District. Working with other politicians would or could improve matters as they all have different proposals. I feel it would generate a better

Working together can only rectify problems.

Decisions ought to be balanced, unbiased and clear in vision. Learning from past decisions made is important.

Report back at surgeries

Sometimes politics play a big role, rather than looking at benefits for the whole of the city.

Again very important questions but I am very saddened I do not know what to say.

Councillors cannot work in isolation. Must work with other individuals and bodies to achieve results.

Keep the local people regularly informed through local media, booklets, posters, post offices, shops and for highly important issues have meetings in local halls, meeting rooms, etc.

Be aware of their use of money. I used to work at Grattan and when things were going badly things like serving tea to visitors and having floral displays were stopped. Nobody died! First class travel was banned too and yes that included the CEO. Fact find

Vital that LOCAL Councillors secure a fair deal for their local area. ALL areas deserve investment of resources.

It's my opinion that Councillors shold be elected on a non-political platform.

To make sure their ward is considered when decisions are made concerning the whole District.

Should all work together for the whole of Bradford District.

Yes all the above, some areas in the Bradford area are needing attention so a Councillor from another area might have a good idea to improve things.

I think like I said each resident from each area get involved and have discussions whats happening in there area off resident

Any decisions made should be explained in full, giving reasons for same.

Until recently we have local shopping area opened, we have had to go to Leeds. Hope will continue in fighting to keeping it stays for the local residents.

There must be effective methods of communication between ALL Councillors for the benefit of the whole district. Language, background, religion and politics ethics must ALL be overcome when eliciting the most effective method of communications for the whol

We need a joined up approach by Councillors, MPs and other stakeholders to develop the city as a whole.

Q10n - Comments relating to selections made:

Well as I've said before if you are present when Councillors and Council Officers are at meetings all the better. If people are debating matters on their own isn't it better to have several people debating matters than just one person. Remember it's better

From area to area, street to street issues are not the same, Bradford is a big place, making choices for the whole of Bradford may benefit one small area - but be at the expense of another.

I think the Council need to look at remapping whilst Councillors have an important job we have too many. We should be clustering them in order to save a substantial amount of money.

I have always believed that when voting for a local Councillor one should look at the person NOT political party. The general election is when I look at what the political party offers.

Work to improve the whole district.

Although it is important to work to improve whole district matters it is equally important to work towards improving local areas and not to agree to all funds going to district and neglecting local areas leading to deterioration.

Keep in touch as much as you can and the people will always remember the particular Councillor.

Work with other Councillors and Officers to develop policies for the whole of Bradford district. And serve on Committees that take decisions about the whole of Bradford district.

It is necessary to develop the policies which will benefit of the ward.

This is the reason they have been voted in, so why not.

Voice their opinions if policies do not fit in and are not effective to local communities.

I think if people see big improvements in their area then it will improve the district

Something for the kids to do

All other responses received against Question 11 - 'What other important matters do you think Councillors should do, in your local area or across the whole district?'

This list includes 'other' comments received against Sections 1, 2, 3, 4 and 5 which did not relate to the questions in those Sections.

Q11 - All 'other' Comments:

Councillors have no power or influence and are irrelevant. Central government imposes statutory duties on councils which have to be carried out. Within the council the leader of the ruling party and perhaps a small cabal of others, including the central office of the party, make all the decisions the others just toe the party line. It is only common sense to replace all of them with an elected mayor and save a fortune to be used to reduce council tax bills.

In my local area I would like to see councillors involved with local businesses to develop strategies to boost local economy and promote my area in new and innovative ways. This has been done with some success in the past by some local businesses but I think council involvement has traditionally been fairly lacklustre. If the Bradford district is to capitalise on recent highly publicised investments and regeneration then it's council need to look at the District as a whole, as opposed to focusing exclusively on the city centre. Local councillors should be instrumental in this.

Understand and articulate evidence behind options in an impartial manner.

Be accountable!

Look after the whole community not certain sections

They should explain the thinking behind Council decisions - even, or probably especially, when the decisions are unpopular with their constituents.

Involve MPs where appropriate in local issues where the Government is involved.

I think the questions have covered all the main issues. Consulting with the locals is key so we are informed of future developments and can voice our opinions. A website would be great so locals can keep up to date with current issues/services etc

Have an overall view of budget spend and look to gain the correct percentage for their ward. Have a view of everything that is happening within their ward such as new road layouts (which cause disruption to local traffic) and utilities (who invariably start work once the roadworks have finished - creating even more disruption). A joined up assembly of people who actually know what they are doing helps. Councillors should have 'real world' experience and not be institutionalised by being a politician or council worker all their lives.

Too many Councillors would increase all our Council taxes, create arguments and make for competitive motives rather than keep them busy with the job they chose to do!

Liaise with the Town Council to benefit the local community

Advise names of Councillors and which areas they represent

I don't think they need to do more but there does need to be more "publicity" over all aspects which affect the district or individuals in the district.

Do think they should advertise more who they are and what they are doing. I believe there is a general apathy and sometimes mistrust of politicians (as per media) and it's up to them to sell themselves in a positive light so that the public have confidence in them.

Help people with issues that they are unable to resolve by their own means and to help people move into better homes by making things simpler and easy access.

Need to be strong and accessible representative for their local community. A link between local people and the city councillors.

Top priority - reduce crime

They need to be consistent; be clear about their aim, how they are going to achieve it. But also to show to the rest of the District the end result to enhance awareness of Councillors and the people they support within the community.

Q11 - All 'other' Comments:

Keep in touch with their local issues and local people

Would be nice to have our homes more modernized. Homes fitted with better, stronger windows and door locks. Would help all of us residents feel safer in our own homes, make sure all street lights are working.

Raise awareness of local charities, so people who need extra help/support are aware of what is available to them. Be role models - encourage young people to be more aware of what you do, how the system works as I think most people especially younger generation wouldn't know what you do/how they could be involved or seek help.

1. Clean grates out twice a year. 2. Sweep roads round islands and clean road signs, street/road names (some can't be read) and bus stop shelters, they are so dirty. Cut back overgrown trees which are everywhere. Generally sweep gutters more regularly. Put traffic lights at Harrogate Road/Leeds Road junction (very dangerous).

Install more speed cameras to reduce fatal injuries and accidents

I think Councillors should live in the area they represent.

Safety awareness - especially in local area there has been goods theft from homes. (home alarms - suggested to people to put in place). Getting young offenders to pass time with local activities.

Sort out the Council tax issue!

Ensure sufficient funding is provided to run schools, health centres, libraries and recreational facilities (eg swimming pools) adequately.

Be more outward looking to lock in regional and national opportunities at a local level.

Keep in touch.

Press for more visible police and actual police on the ground especially in the evenings and not brush aside people's input, and be more contactable. Also push for wardens to monitor littering (especially teenagers) and dog walkers (fouling) and enforcing fines for both.

Councillors should make an effort to listen to people in their ward. Make more public awareness meetings.

help preserve the town (e.g if places are closing down such as Ilkley museum/manor house). Also help ensure the appropriate shops and restaurants are opened in the town and do what they can to ensure shops aren't left empty (e.g Dorothy Perkins closing down).

Tell us what they do!

Just representing the community And being available

It's important for people to know and understand that they exist and that local residents see that they are taking an active role with the issues that we face. Many people aren't aware of their local Councillor and how to get in contact with them and that's something that needs to be improved - access to such councillors who play an active role all year round.

Help develop businesses, to secure investment into the district.

1) Liaise with the police on youth behaviour. 2) Work with responsible authorities to help the homeless.
3) Help ethnic minorities integrate through cultural activities, (i) attending (ii) inviting

Take the constituents seriously. Follow things through. Listen and not patronise when dealing with issues raised. Ask for feedback prior to 2 years after the events were raised. The M&S lorries are still parking illegally and still polluting the environment in which we live!!!

They are unable to manage matters already, why increase them.

How to save money like the rest of us! Reduce the number of Councillors by at least one third. Cut allowances paid to Councillors. Disband the waste of time and money Wrose Parish Council. Do these Councillors go round with their eyes closed? Some gulleys on the Welwyn estate have been blocked solid for over two years.

Q11 - All 'other' Comments:

Create an information leaflet to inform people of the various ways to make contact with them so it's all in one place. Try and have a project no matter how small to achieve in each area of the ward they cover which shows working on everyone's behalf fairly. One of the GP's surgeries in my area works with a voluntary services to provide affordable transport to appointments including hospital ones would be great if more practices in the area/ward provide and open it up to people on low incomes not just elderly. Bring back mobile and housebound services, many people lost a lifeline when it stopped.

Just more speed bumps, mend all the broken street lights, more bins.

Help Bradford integrate better by addressing ignorance and poverty.

Consult locals, eg electric points in Ian Clough car park for electric cars - waste of our money.

Improve BD2 & BD3

Improve parking spaces outside schools, hospitals and surgeries

Be out and about more and visit people with problems and not just when they want electing.

Support the people and be their voice

Look into traffic speed through the village. Sort out more rubbish bins for litter. Put up dog fouling notices. Get the bin men to put wheelie bins back in drives or pathways so they don't blow onto the road to be a hazard for cars. Thank you for using double sided paper and providing a free envelope.

Free gym access should be introduced for disabled people. There should be more free learning for the people on certain benefits.

Take actions to reduce anti social behaviour by liaising closely with the local police. Take interest in getting assistance to rectify problematic road conditions (potholes etc). Be more proactive in promoting what the Council actually does for the whole district.

I think that Councillors should prioritise issues across the whole district, especially health and welfare, and not restrict their thinking to issues in their local area.

Help vulnerable and elderly in our communities. Provide safe living for everyone. Street lighting!!

Serve for the community and not their expenses

To be available. By face known to their constituents.

Again and again liaise with police - let us know the outcomes and advice for residents if we see something suspicious or idiots on off road bikes who would potentially kill or hurt a child/adult very badly.

Stop twinning and trips abroad - monies would be better spent across the whole district of Bradford. Allocate resources fairly and equally between all districts as each district has its own problems peculiar to the area.

Enforce littering laws more strongly

Keep local community up to date with Council affairs and decisions.

Give people chance to speak to give opinion Arrange meetings Contact facilities easily accessible.

Local issues should be resolved, pot holes in road, street lighting in local areas, rubbish tipping.

They should actively get involved in community projects in the area.

I think many people dont connect with their councillors unless a problem arises . We need to know our councillors so if time permitting being around to chat to people in places would be good eg Bingley Market place .

Be independent and not follow political party policies .

Need to be known and visible . Fight for Bradford , address bad driving including measures to reduce it and fight for speed cameras/ cctv . ensure racial inclusion no separation or sharia law .

Should live in the area they represent and hold council employees accountable for their actions or lack of actions

Ban the parking of vehicles on public footpathes , stoe the payment of a salary to councillors it should be voluntary .

Q11 - All 'other' Comments:

Improve public transport more gp appts , more sweeping of the districts streets

Never come into contact with any councillors for about 20 years

One councillor is enough for each ward

Safety of children

Communicate more about their activities and policies nad initiatives that could help improve the local area and district. Helping people in Need of support or suffering hardship . Improving economic prospects for the city and community with meaningful investment

I think my local councillors have always taken interest and given attention to all important matters in this area . Albeit not always effectively . Dog fouling never seems to be resolved in Westfield Lane

Improve Keighley

I think local council should help the younger generations put some funding in youth clubs get them to stay off the streets and make a future . Try to encourage schools to provide extra support and activities for children

All councillors must be active and understdnad central government policies and target to implement and challenge at local level. Protect and provide for older people who are living in isolation and suffering alone

Be able to take matters up with local police regarding unsociable behaviour throughout the estate and not to shy away if the issues involve problems from our ethnic community as I stated earlier .

Be more visible introduce themselves in leaflets etc

Not knowing enough about what councillors do or whats within their remit I feel unable to answer

Attend all council meetings and committee meetings that affect them

Challenge the status quo of tired political rhetoric that the labour council trot out every time a decisions is to be made

Overall be more involved with residents of their allocated area by phone , email , letter or in person

Take notice of peoples opinions which are far more important than political affections

If there are very major issues eg the impact of planning on the environment they should (and presently already do) work closely with MPs , regardless of party to make representations into central govt

Be seen , be recognisable , be available be interested and have time to get involved

Represent the community and individuals regardless of political following , beliefs.

Look after elderly persons services and steer improvements or resolution of issue as identified

be aware of national issues which could potentially affect local policies.

Be more involved with schools , health centres and hospitals

The only issue you should address is the absolute inefficiency of Bradford Council and its services .

Talk about fiddling while Rome burns

Improve road infrastructure

Parking on parts of Rooley Lane Parking on Footpaths Litter around Asda Rooley Lane Animal welfare , particularly for tethered horses near Bowling Cemetery (lack of shelter)

Tackle the problem of dangerous drivers . People driving recklessly on quad bikes and dirt bikes and help with the problem of anti social behaviour.

Road works Cleaning areas

Local - just be in touch and listen . Most I have known go along with somehow getting donations (funds) from governments regardless on result . Just listen and do

Sort out swimming pools properly

Planning issues and making sure everyone who will be affected knows about them

Q11 - All 'other' Comments:

Councillors should set an example to their constituents and encourage said constituents to also set a good example

Keep up to date on what is happening around our areas

Make sure that people in villages like Addingham have their views taken into account by Bradford Council . Help to solve potential school places shortages

I get a taxi or lift by car to Keighley and return by bus to bottom of Queen St , Steeton . but find the foot path from the bus stop to burley court very bad and dangerous also would appreciate a bin with salt in the winter for our roads

Help people to resolve their individual issues about public services

Am full of praise for all the hard work and time given . Mike Gibbons Greg Mullholland Abid Hussain Adrian Naylor Anne Hawkesworth Jack Rickard Barry Anderson Val Slater Andrew Mallinson Michael O Dwyer Catherine Coates Chris Atkinson

Work with local business to improve the area . ie incentives to re open unused shops . 50 villages are not just filled with takeaways

Contact local people about the development of new housing estates and act on their views as how it is going to affect them . ie the Simpson Green development and the knock on effect of traffic down Hemmingway Road and the canal swing bridge .

Make themselves known not only for advertising to vote for them. Listen to the community more and not make their own decisions because not their own opinion

Notify people of more changes

When I have wanted to be represented by my local councillor in the past I have only been able to see one of their staff

Not sure not having seen or heard from any councillor for years it is difficult to assess what they are capable of , maybe a newsletter to educate people like me who do not know what they have done or are proposing to do in the future

Tackle the drug dealing issue and keep the streets clean . In my area there are dog fouling problems , dogs poo everywhere its very disappointing . also councillors should look into street matters such as rowdy neighbours making other peoples lives a living hell.

Support communities on housing , crime prevention , youth engagement , jobs and promote harmony between different cultures. Most councillors are not articulate or able to communicate with the community

They should make sure everyone knows what's going on and not just a few people

People who are unemployed need other things to occupy their time

Come together for meetings on more things to do for children in preventing crime

Keep closer contact with the emergency services

Enforce penalties for and policing of littering and dog fouling . Campaign to have dangerous driving ie speeding , talking on mobile , ignoring road safety made a priority in Bradford

Improve access to mental health services

Have a tea/ cake party once a week and get to know the people in the ward and get to know you have a questions and answer things we ask the questions you answer and you write down the points and next time same again once a month see how it progresses and what you can do to improve things and take it further

Know their constituents

Ensure they are seen to be involved in local issues and keeping up to date with these especially if they do not even reside in the ward they represent

Help residents in areas suffering from anti social behaviour by putting them in touch with people in authority who can help deal with the situation . Look at development plans for the area and make sure they are not to the detriment of local green spaces - traffic congestion etc

Q11 - All 'other' Comments:

Raise the negative profile that people outside bradford associate with the city through positive media and publicity

Work with private providers to establish strong services eg childrens nurseries

Should represent people politics should have nothing to do with that representation

Listen to voters then act on whats being said and not what they believe in

Ensure the police , fireservice and hospitals have the money they need to provide servies to the public
To ensure pensioners have enough to maintain a reasonable standard of life not just an existence

Provide a good standard of schooling for children as they are the countrys future

Live in the area and have a good back-up team providing specialist knowledge to aid problem solving for constituents.

Sometimes take a step back and look at things at a higher level to get an overall long term view. This may change some right here right now decisions.

Be more involved going into schools, engaging young and teen people to encourage them to develop an interest in their local community. Work on "bringing back" community as an idea.

Visit schools

Represent residents to the local MP as well as the Council. Encourage sustainable living and working practices within the local community eg more recycling facilities, more bike parking facilities for cyclists, bike lanes on roads, car-share facilities for commuters and support environmental conservation projects (local ones!) thanks.

Visit schools to make themselves known and increase an awareness at an early age of their purpose and standing in the community.

Be more accessible. 50% of people do not know who their local Councillors are.

They should keep an eye on time scale of applications of any sorts, such as planning or facilitation grants or any such things, and make sure everyone is getting help on time, making sure no one is waiting too long for important works getting done.

Just listen to matters to other people what they say. Give plenty advice to them, just notify people what you are going to do.

Keep the streets clean and safe

Deliver regular reports to households on what they are doing and have done for the district. Inspect the district and report to the appropriate organisation on misbehaviour - rubbish, untidy gardens and trees. Excessive traffic and speeding (in their opinion) act as a help and watchdog for/to the district without fear or favour to anyone. Be honest and truly earn your payment.

Listen to people needs.

I feel that Councillors should engage with members of the community who traditionally do not engage much due to a lack of knowledge. More women need to be encouraged to participate so that we have a balanced set of views and ideas.

Get public services to respond to local issues as not enough is being done to put local public views across.

Vandalism. Parking problems daily (school). Blocking entrance to drive (abuse). We are pensioners.

I was devastated to see Darley Street in Bradford town centre appear abandoned after the new opening of the shopping centre. My Bradford town centre is very important to me, it holds memories, emotions, and lots of experience and dreams. Is this issue being addressed?

Inform and respond. A personal blog might be useful, with links to relevant Council decisions.

On the whole I think do most things thats needed, they don't need to be burdened with more work.

Pressure police to cut down on drug dealing and anti social behaviour. Encourage residents not to litter, it must cost a fortune following lazy people and picking up after them.

Q11 - All 'other' Comments:

Tell main government to stop taking more immigrants and stand up to bureaucrats telling us what we should do, there's no need for it.

Ensure there are adequate places for the local people in our schools and doctors before further housing developments are approved - also consider the roads and public transport, ie think about the whole infrastructure.

Look at the housing proposals - and defend against them if appropriate. Improve public transport.

Talk to people more, do something about issues!!! Work for their money.

Make sure all places outside Bradford are as important as Bradford.

Leaflet residents on important issues, ie crime prevention, advertising Councillor surgeries, other.

Get involved with personal projects for disabled people. Show their faces more often apart from when elections are taking place. People only see them around election time.

Regularly visit local services (GP's, schools, etc) and consult with employees who work there to identify local issues and engage with the community. Promote key values/activities (eg community cohesion, recycling).

Send out newsletters, let us know what is happening in and around our area. Not everyone has the internet!

Employment issues. Lack of apprenticeships in Bradford area. Job centres do not help young people find work. Its soul destroying.

Unemployment for the young people. Get 18+ into full time work.

Think of ways in which crime could be cut down, neighbourhood watch seems to have phased out now but something along those lines or even a security patrol car.

Provide a strong and loud voice in Parliament to address issues here so that people can see improvements in all areas locally and quickly, eg anti social behaviour, tighter control of gypsy/traveller camps, put more money/provision into care for the elderly, do more to attract business - jobs for our city.

Publicise exactly what they do and what they have achieved. I suspect most people do not know how many Councillors represent them - let alone who they are.

Clean the street regular and take the bins regular.

Relate to national office/HQs of national political parties

Regular reports back to surgeries. Door to door visits.

During recent tragic events of the flooding, I was very disappointed to find that nobody from the Council had been out to offer help or support with regards to rehoming/support in the Haworth area and I'm sure this happened in other areas too, along with the lack of resources (sandbags) available in this situation.

Ensure that extra revenue (ie car parking charges) raised in local areas should be used for the benefit of those areas only.

Try and fight for better resources from Central Government. Protect public services. Protest to get the bankers to face the responsibilities as they have brought the country to its knees and are still getting their bonuses; other countries jail them.

Keep everybody informed at all times.

Can't think of anything else to do but to excellently carry on representing the local area and perhaps have more power in decision making.

Ensure people are fully consulted before giving planning permission to any public building, waste incineration or housing project/development! To be open about Bradford Council planning development strategies!

Check on plans for building work, making sure the relevant officer makes sure that all conditions are fulfilled properly.

Q11 - All 'other' Comments:

Sort out the ongoing issues of potholes and getting people's bin regularly emptied.

Listen.

Councillors should be visible and approachable within the community.

Should my Bradford somewhere people like to come and for BD9 area have the money but the parent have to do the work and why should we? Why should people on the Eastex go round and get name for thing that should be needed on her for all the kids of all ages.

Combat the growing discontent towards certain religions. Proactively challenge the "racist" behaviours of certain groups. Create a Bradford which is tolerant and peaceful.

Give local people time. If you make an appointment they need to make sure they are there themself so you don't need to explain the situation again and again to other members. And if they have given you a date to chase something up you would expect it, don't like fake promises.

Vandalism, drugs, tackle unemployment and fly tipping. I have not seen any improvement in eradicating the above issues in our area during the last 5 years.

Hold meetings, discuss local issues, make people aware about Council decisions.

Make themselves known to as many local residents as possible and to be very clear about their responsibilities and duties. Also do not make promises they cannot achieve.

Apart from those detailed in this survey, just to listen and communicate in a non-political way for the greater good and wellbeing of the community they serve (via Community Council, etc). Note:- I could not access the online survey with the address provided?

Hold Council Executive meetings to examine policy is being carried out according to Council agreements.

To be prepared and able to take a balanced view and not just respond to those who shout longest and loudest.

Give some urgent attention to sorting out the on-street parking at Burley in Wharfedale station (the dangerous bends on Prospect Road).

When the leader of Bradford Council can generate some enthusiasm for the BMDC area when he is speaking on Look North or to the press things may improve. It appears that local party politics are more important to them than the people they are supposed to represent.

Making it safer on public transport. Employment issues. Getting schools nearer to home (school places). Courses for people in the community. Training people for jobs eg apprenticeship age 18+

They should visit their wards more often and ask residents about the area they live in eg any improvements that need to be made.

Streets should be clear. Parking issues (sometime people park on the footpath which is very unsafe). More lights at the back gardens. GP's to give appointments on time.

I believe Councillors should pull together due to diversity as they have different backgrounds and interests. Also to represent and accept the interests of the whole community and to understand the needs of different people within the community.

Help reduce crime, help businesses grow, and help the local people.

Make themselves known in their ward so people know who they are, and how to contact them. Be aware of local issues, local projects and plans. Have communication with local schools to help in any way possible. Help create jobs. I am returning this by post as it has been printed, therefore if not used it will be a waste. It states that completing the survey online will save the Council money but the survey has already been printed and posted so will be a waste if not used.

Should they do all the work marked. We think they should be busy.

Preserve the best of "Old Bradford" especially the buildings.

Make themselves known as I do not know who my Councillors are.

Report to every household what they have done each year.

Q11 - All 'other' Comments:

Get involved with services and campaigns that further the needs of the most social disadvantaged eg Food banks, homeless projects.

Give maximum support to new start-up of businesses especially if the business is starting up from home. We need business coaches, mentors, access to funding and grants, support from planning, environmental health, trading standards, etc.

Keep their promises.

Get involved with issues that matter to local residents ensuring that positive impression is created of the area they represent, for example helping to drive up standards of education in their local primary schools, improving the environment, ensuring people are aware of how to dispose of unwanted items rather than littering the environment, arranging regular cleaning of gullies and road sweeping. Getting people to take pride in their neighbourhoods.

I feel Valerie Binney was an amazing Councillor and showed great example/role model of how an outstanding Councillor should work with the local people/constituents. Regularly involved and extremely proactive in the local community. Encouraging local people to be involved with projects, etc.

They should listen to and support the people in their ward - for example the open space at the top of Allerton Road - given to the people of Allerton should never be threatened by builders. Councillors should remember that they are employed by voters - not the other way around.

They should appoint a non-paid ward on each estate or district to gather questions from their neighbourhood to be collected and discussed with said ward once every 2 weeks so that the ward would be given written answers to relay to their neighbours. This would give people an alternative avenue of approaching their Councillor, even when they are at work or otherwise busy.

Inform us who our local Councillors are in area/district.

Be seen. Be heard and to effect positive change for the benefit of the whole community.

Unless residents are informed and kept up to date there can be no discussion or agreement. Information is vital.

If planning say "no" then they should stick to it, no "retrospective" decisions. Improve roads and especially road safety - get rid of idiot drivers. Improve parking and enforcing illegal parking. Increase wardens and planning enforcers - improve area from dog muck.

Provide support and advice to vulnerable constituents to improve their quality of life.

Hold more surgeries.

See about the old people, and see what they're doing. I don't think the Councillors know about any more like the old ones did. My Dad died when 58 in December 5 1954.

The whole area of Bradford is filthy. Born here and I am so disgusted with all the mess and filth that is accumulating on side streets and snickets.

Be resident in the local area they represent.

Come to the door to talk to you face to face like they used to do when it comes to voting time. I know they have lots to do but when you get to be a pensioner you have not got the energy to get to them or problems with yourself.

Fund important issues, not waste money on bridges, silly bus shelters, bus lanes that don't work.

When I think all these things are required by the Councillors, I do not think it is a part time job to be a Councillor and this is a full time job. When we want all these things from our Councillors, this person to be a extremely good all rounder and this job is not for light hearted person. Councillors job is full time, they do not have time for a family life or any thing else other than devoted to their full time job, their family to be fully supportive for Councillors to do there job most effectively. Finally Councillors should be paid to do the job and through this council will attract very high calibre persons for the Councillors jobs.

Q11 - All 'other' Comments:

I believe local Councillors should be available to the people who live in their local area, whether it be by electronic means such as email or for an appointment or drop-in surgery perhaps for people who aren't so comfortable with technology. Councillors should be elected to address concerns local people have, and to take those concerns to the relevant committee/council. There isn't much point having a local Councillor if no action is taken.

Be available, be accountable, be honest, treat everyone same and not just certain groups of individuals within the community.

Fund projects to help teenagers/young adults. Make librarians more friendly towards this group. Dog poo bins would be helpful - none in Burley in Wharfedale.

1. Be much more prudent when allowing significant house building in Burley in Wharfedale, Menston, Ben Rhydding and Ilkley. Areas such as this should have their "niceness" protected and not be spoiled by excessive building. Moreover: Council needs to consider much more carefully the impact on local services notably school places and roads. 2. Protect and improve community spaces like libraries.

Generally be more proactive.

Hold surgeries in local high school to make students aware of what is happening in the community and discuss politics and get the next generation's opinion.

Respond and represent the community on issues such as traffic and crime.

Get themselves out and about so people know who they are!!

Local park, Lund Park, needs to be looked into because childrens play areas are very bad, the slide and swings and the ground is not safe for children to play. Now all the tree leaves have fallen they need to be cleaned up. And all the gutters are all blocked with leaves, they need to be cleaned.

Be visible. Don't wait till a big issue drives residents to object.

I think my answers (previous) covers this one.

Make sure they understand local issues.

Keep Keighley clean and tidy. If leaves had been removed drains would work and water might drain away. Small things do matter. Uniform name signs on North Street premises.

Encourage better recycling and green methods for households and more importantly businesses.

Get more involved with local issues.

In my local area I would like to see a serious attempt to make the Nab Wood area safe from speeding traffic. Although it is a 20 mph zone this is rarely adhered to. The 'sleeping policemen' are useless - too small and not a deterrent. I have even been overtaken by cars whilst I was observing the speed limit. I am afraid the area is just used as a 'rat run'. People come off the bi-pass who want to go up the hill past Cottingley but it is too busy so they use Nab Wood as short cut. If you want to make some money put a speed camera up Bankfield Drive because there are no signs apart from the ones actually painted on the road itself. This also applies to Avondale Road which is another short cut and also a 'rat run'.

Help the vulnerable eg the homeless to access housing and/or other relevant services, and to make sure relevant services exist even if not necessarily provided by the Council. Ensure good standards in and provision of public services eg education, libraries, social care.

Keeping local amenities like police station (must), tax office, job centre, etc in towns to serve them and local villages.

I think the Councillors in my area do a good job. They need to continue to be the face of the community and be accessible as much as possible being out there in the community they serve.

Housing, environment, planning, employment, street cleaning.

Respond to emails/letters. Some are good, eg Councillor Eaton, others hopeless eg Councillors Ellis & Cooke.

Engage a sense of community. Make people feel part of where they live and feel proud of their community. Set priorities for the community.

Q11 - All 'other' Comments:

I would like Councillors to tackle speeding issues on Bolton Road and the continual dumping of waste materials near Queens Road/Studley Road and Bolton Road.

Doing a good job.

Keep the district clean and free from drug dealing.

Help campaign to reduce vehicle speeding on minor roads. Speed cameras/humps, etc.

Take more care of the environment/wildlife issues.

Hold to their word and principles and ensure proposals/solutions/actions are actioned.

Ensure the safety of residents, protection and improving the environment.

Have more of a say on local planning decisions and then be able to publicise more the outcome of decisions in their area.

Keep unadopted areas clean and tidy, more dog patrols for owners that leave mess behind.

All Councillors should work for the districts they have under their wings regardless of political parties. Each district should only have one Councillor. Each Council area should be under control of government not a political party. Many issues in wards are sorted without Councillors intervention. In many years in this area I have never seen any Councillor in person, not even near elections.

Help those who can not help themselves. But not to "mollycoddle" folks. Help them to stand on their own two feet.

It would be helpful if Councillors could make themselves more visible within the district perhaps by leaving their contact details in local shops and businesses.

Improve roads and ensure decisions that are made are accessible and made using opinions of locals.

They should provide an annual report for the community to state exactly what they have achieved over the year. Currently they have no apparent accountability. Can get away with doing very little.

My concerns are as we live in a tourist area the access for disabled people isn't good to the park. I have complained many times about the entrance on Bridge House Lane - stones had fallen on to footpath.

If you want better use of Councillors, you need to communicate better and in laymen's terms about Council structure, where local Councillors fit in, who they are, what matters they address and how to get in touch with them. I have a number of concerns - lack of grit bins on a dangerous side road, failure to provide a green recycling bin despite 2 emails to Bradford Council and the lack of waste bins on Stanbury Moor, Penistone Hill - fly tipping there latterly. I have no idea who or how to contact so before this you need to communicate so that people feel comfortable they are approaching someone who may be able to assist their concerns. Also, please note there is a dangerous failure of a weight bearing wall in the derelict barn/house at "Top Withens" - danger to public.

Just be more in tune with what people want for their community.

Challenge governments who neglect our district in favour of others in the south east.

Support brownfield development above greenfield. Focus on city/town centres to improve the heart of a community. Support marginalised sectors who have less of a voice/ability to represent themselves.

Support local community initiatives/recognise individuals building community.

More support for the younger generation. I used to attend neighbourhood forums but I can't seem to find out if they still happen. If not I think they should be resumed. If they do still happen they need to be better advertised.

More hands on involvement in getting things done and interacting with Bradford and also be put on a more national level.

To be seen locally in the street shops etc where people could stop and ask questions about local matters

Work with young people - give them youth clubs and sporting activities - get people to take a pride in their areas - ie keep Britain tidy - this might rub off on parents.

Q11 - All 'other' Comments:

I dont think the councillors do enough for certain communities and ignore our concerns and when theres planning going on most residents dont see the planning letter and no letters come through residents door

Make themselves more visible , communicate to the local area , tell us whats happening and how we can support local & district issues

Who is the body that attracts businesses to Bradford ? In the 1960s Bradford was in the top 5 of shopping centres . All those empty buildings in the town centre can be occupied which will bring people into the centre and flourish the town . Buses and trains could start before 06 30 and run till midnight would improve services.

Make sure enough police on the streets.

I think anti social behaviour should be a priority across the whole district.

Manage spending effectively by focussing on meaningful issues for the community and cutting waste from local spending budgets - remove bureaucratic waste.

Be seen walking around more and visit the streets, villages. Take a real look at what's going on.

Keep streets tidy and clean and free from leaves and rubbish . un block gutters . these issues remain unattended to . I also complained about street lights which were out for around 4 months , this issue was resolved after someone was injured as a result of there being no street lights.

Meet with police on a regular basis to tackle anti social behaviour and drug dealing

Sort out fly tipping . Its getting a considerable problem int he countryside locally

Access streets, find out what is happening in the neighbourhood, who's breaking walls communing from one street, ignoring us folks.

I know little about what Councillors do. I do know litter, blocked road drains need attention in the BD3 area. Needs attention from Councillors on DRUGS in the area.

Sort out a trigger for snow clearing in Mountain so that people can report the problem that is local to Moutain 1200 above sea level . Bradford centre is normally clear of snow but Queensbury mountain stuffed with snow clearing paths is a joke

I think there is a lack of understanding in terms of what councillors do. Reconfirmation of this would help understand

Local councillors that actually live in the area and not out side of the area or city

To help people and run partys for people and give money to the people

Open more activities centres for young children and youth, keeping them off the streets. Drug awareness courses across the district. Home improvement grants for low income families.

Meet people, have regular meetings with local people, go around have a look if roads, streets are clean, talk to elderly ask them what they think area requires.

To be honest I have no idea who my local Councillor is. I don't receive newsletters and have no idea about what is being done in my area, so having 3 Councillors is perhaps too many. Maybe less Councillors may work harder with local people.

Creation of jobs - to reduce unemployment. Boost funding to businesses - there use to be local Council grants to set up new businesses. Social care and the cost to fund it should be publicised to the whole community. Most people are unaware that the capital in their homes will be used to fund any care.

The gatehouse at Peel Park entrance on Bolton Road has been empty for two years. What a waste. Surely it could be offered to people on the housing list or even as a "private" rent.

Work with the area youths ie clubs, play groups etc.

When I moved here 10 years ago it was a clean and tidy area. Just lately is has become a less nice place to live in. The grass needs cutting regular/properly during summer months. So they need to improve on area matters. Holmewood had a revamp, its now time Swain House had one too.

Q11 - All 'other' Comments:

Councillors should definitely keep in touch with local residents and ask for any issues they can help but they never do. Councillors only come out to people's homes at local elections when they want to be voted and backed up by us and they want our full support and courage. After they get elected they just hide and never to be seen until the next elections.

They should look around for all major issues that public is talking like education and the health
They don't do anything.

All three Clayton Councillors appear to take an active part not only in Clayton but also in Fairweather Green. Although not of their political persuasion I am very happy with their work.

We have been well served by the Councillors we have had in this area. It is good to know they are there and available to discuss any problems or worries with.

I do not believe we need so many wards. I think money could be saved by having all out elections every four years rather than in thirds.

Take an interest in maintained schools. Be innovative within education.

Very difficult because decisions are always made at the top of the chain - no effect on the administration - sadly no effect just the ILLUSION of democracy. Watch Yes Minister - it says it all!!

To help in support of local services which are being lost due to cuts ie offices and buildings in some wards which have been closed causing older people and less advantaged to have to travel out of their area for advice and assistance.

Anti social behaviour. Illegal bikes.

Need to get involvement from local people on issues that affect this area prior to their implementation.

Knock at doors during their term of office instead of just election time.

Audit Council spending to make sure they do not spend up to budget (wasteful) and spend down to cost (like many businesses).

Increase and improve street cleaning!

More clean up areas.

They should communicate with people to ask what people need and want in their area, also if they need help with anything like burglary and nuisance or pedophile in the area.

Facilities for young and old people ie support a holistic approach.

Give their ward a voice. Bradford is a very diverse area. Campaign for equality for all wards. Keep historic buildings for future generations.

Liaise much more closely with Parish Councils and report regularly to Parish Council meetings on any proposals which MAY affect the local area.

Car parking is becoming VERY congested - more legitimate spaces needed.

Take a keen interest in the education and travel sectors in order to improve these services. Raise awareness of their role as a Councillor and that their position exists and is there to help and inform the public. Raise awareness and keep younger generations involved with the community.

Make meetings and issues appealing and encourage young people to take part and go along to meetings and ensure it is relevant to them.

Look at the diversity of business in an area and the general image the area needs to present.

Share views, expertise and knowledge across the whole district in order to ensure that social care and support is delivered to those who most need it, particularly in the light of current budget restrictions.

Put pressure where needed to stop building in green belt areas. The excessive building programme is ruining the area. Use more inner city brown belt sites.

Parkins issues, speeding issues, street cleaning issues.

Free tuition (Maths, English) (GCSE levels) centres in BD3 Crime prevention, burglaries in BD3 So, working with Education Authorities to get this done and police, youth workers, etc.

Q11 - All 'other' Comments:

1. Regular clean up of back alleyways - flytipping problems. 2. Speeding by youths - reckless driving. Too many accidents BD3. 3. Nuisance parking - double parking in streets. 4. Better street lighting - need neon lights as current street lights are too dull and dark. It will reduce crime. 5. Regular police or community support patrol at night.

They should speak loudly about keeping or improving public services and to understand the effects of cuts in finance. They need to work with Parish Councils to set out annual targets about improvements that will be made, perhaps through volunteers and some funding.

Talk regularly to local people about issues in their area. Help people to change their behaviour and help people access funding for specific projects.

Ensure Council policy - ie letter issued by Council a couple of years ago - is upheld re parking on grass verges. Fines should be imposed. On the spot fines for those dropping litter should also be enforced.

They should meet people and find out what people need in their area what sort of problems they have in their area. Most of the people after voting and when they become Councillors we never see their face. You ask for 3 Councillors, never seen one's face.

They should put pressure on the Council and other agencies to ensure the conditions their community members are improved and enhanced. For instance, elimination of anti social behaviour, improvement to core public services such as street cleaning, improved public transport, more police presence on the streets.

Take into consideration that a lot of local people find the meadow (so called) in Northcliffe where many people enjoyed recreation previously an intrusion in their enjoyment which has forced many people to play football, cricket, etc on the bowling greens.

Fund raising Raising awareness safety Possible problems/crimes in the area

To ensure that Worth Valley villages gets a fair share of Council funding.

Use social media, not leaflets or letters. I get so much junk mail and unfortunately it ends up in the same pile. Social media/internet is quick and easy to read/use.

Traffic

Go out and meet/thank the people who voted for them and get their views about how they should best serve the area and those who voted and put them in this position.

Just to understand some things might seem nothing to the Councillor but to that person it could be causing a lot of stress and worry.

As I am 90 I am afraid I feel somewhat detached from these matters.

Forewarn motorists more about any major upcoming roadworks. Clean up litter around the city centre. Take a more specific survey with regard to how people feel about crime, safety, public transport, pedestrians, motorists, religion, shopping habits, current affairs, etc, etc. Ask people how they really feel and do something about it.

Had quite a few dealings with our last Councillor, John Ruding, don't know who has taken his place. I do believe it's a lady - was she at the last meeting about the new development in Oakenshaw which concerns us as well as Kirklees? Just a short note to say thank you to Mr Brian Dobson who has been very helpful with our fight to keep Woodlands Farm Park in a good clean order. When we had a problem gone straight to the Council and very satisfied with a good job done.

Currently Councillors do not spend as much time in community and seem not to be responsive to local ward issues but more inclined to national party political issues. They need to concern themselves with local issues at ward level.

Speak to most of the community - find out what problems are in the area.

Be accountable, particularly in the local area.

Be fully aware of regional and national policies - even international matters (TTIP, refugees, etc) and their possible effects on the Bradford area.

More communication in person ie by maybe random calls on people in their own properties.

Q11 - All 'other' Comments:

But I didn't see Councillor in my area for a work, mean resolve problems, eg they did not contact any time but we can see them just election period.

Monitor cuts to services to see what effect they will have on the local community. Improve the image of the community - litter, there appears to be a litter problem, perhaps more bins/emptied more. Councillors should also work closely with elected MP's.

What do they do?

Actually stick to the manifesto in their campaign. As opposed to high level of promise.

Report to government about local issues.

You should make tenants clean up their gardens of old cars and vans. They could do more fence off grass in centre of Freshfield Gardens so as when children are playing out it would stop bikes and cars going on the grass, it would be safe for the children.

The more the merrier.

Hospital parking - hard to park cars while appointments in hospital.

Be visible.

Contactable.

Litter Recycling Clear drains

Highway safety Bradford centre area has its own rules, double yellow parking ok, poor driving standards and speed.

Liaise with all services to help get issues sorted and problems resolved.

Be aware of all the problems in an area and not focus on 1.

Follow through - don't make promises that they can't or don't keep. One Councillor is enough if they do the job. Three of them is not enough if they do nothing!

Enforce parking at Dowley Gap. Prevent Milner Farm development. Put traffic lights at Dowley Gap bridge as this is so dangerous. Change from Bankfield roundabout - Saltaire bus lane into +2 lane to relieve traffic congestion.

Reinstate Neighbourhood Forums in the Daisy Hill area.

They should get funding for the properties that haven't had a facelift, for example the odd numbers on Kensington Street including 283 and they should help young people in getting employment. There should be more centres for that.

Just help people and consider their needs sincerely and passionately.

I think most areas are covered. Although I do feel it would be beneficial for them to physically walk around the area sometimes to appreciate the state of some areas. If the Council needs to make savings it seriously needs to consider significantly reducing its number. That money could be put back into local services, this could be very positive for the Council.

We are very pleased with the way waste disposal is handled in our area - thank you. We are very concerned about the way the Disability Benefit changes are being handled but we understand this is a government issue so have contacted our MP (we are very worried about our severely disabled daughter). Could a local Councillor have been of help?

Just to listen to the local community and act on local people's issues.

Work with other Councillors.

Focus on ensuring adequate facilities/services to meet changing demographic trends within the local area.

Stop asking us to fill out surveys and asking how you should be working. Just do the job you are paid to do!!

Clear gypsies off site back of east ward also when we ring for collection of large items not to be told to take it to the tip ourselves. Why do we pay Council tax so much fly tipping and that's why.

Q11 - All 'other' Comments:

1. Anti social behaviour 2. Drugs 3. Activity for young 4. Neighbourhood Watch 5. Theft 6. Cleaning litter

Overall Councillors are hard working, they deserve a lot of credit. I wish to thank all of them for their service to everyone. Concentrate on the essentials of the people. 1. Living conditions, health matters, etc. etc. 2. Thank you for everything.

Be accessible to the people who voted them in/who they represent. Be transparent, even if they deliver a negative response to an issue, better than pay lip service.

Recognise the contribution via Council Tax that their area covers and ensure proportionate funds are reinvested in the area of origin.

Make more use of brown field sites rather than green field sites when planning to build new houses. Provide more support for people to buy/let existing vacant properties before building new.

My mother is 87 years old and is unable to give proper answers to your questions. She has recently moved to private sheltered housing as we had no help from Incommunities whatsoever when arranging a move. We were disgusted with the service.

Visibility - more information about what they do and what they are currently doing. Accountability if things don't go to plan. Research find out what people want.

I think they are doing the best they can in the present climate as are all the Councillors.

Clamp down on illegal driving. Speeding, noise levels, parking on footpaths and grass verges - spoiling areas of residents with no apparent action being taken!!

Be very careful where they allow new housing to be built.

I think he should get in touch with the communities and resolve their problems on the priorities basis.

Three Councillors in every ward are not needed or wanted at all. Get rid of them and spend that money in public services instead. This survey should have been carried out 10 years ago and these Councillors should never have been elected - what a waste of money!!!

Be there for all not just a few. Be unbiased of religion, wealth or creed. Be as visual all times not just at election times. Make sure people they represent are aware of any problems and remain resolute of local issues.

Priorities are schools, jobs, roads and transport links. Ensure we are kept up to date and people are able to do well economically and people including visitors can travel easily.

Reduce number of Councillors, do we really need 90 Councillors?

They should make people to be free so that they can have their say. I mean individually. Sorry if I'm not answering well, is because I'm highly depressed at moment.

Clean up, show their faces.

The gutters on our roads and back roads are blocked when a lot of rain falls our cellars get flooded clear, all gutters regularly! All back roads are sinking in cobbles broken should be fixed.

I need the noise on my street at 1am til late sorting out plus parking, drugs getting sold outside my street, drinking alcohol, all day and night cars going up and down with loud music, shop times open til late.

I am satisfied what work they do now. Very helpful.

Make sure their details of contact are visibly displayed for all to access, ie letters, library, local group windows. Re Q12-14 since you know my name and address and have sent this twice not much need to fill it in!!!

I am very happy with my local Councillors, if only all of them work as hard to get things done for the good of the local people.

They should try to maintain community and public services to the whole district.

Q11 - All 'other' Comments:

It is important that Councillors should be very familiar with the whole of the area which they represent. I do not know how often they actually walk in different areas of their representation but driving through occasionally I would consider to be not enough, especially away from the immediate areas in which they live, ie even simple things like overgrown hedges which force people to walk at the edge of pavements (on main roads) are only noticeable when they affect you personally.

Hopefully you should be able to approach them with any problem you think they can help you with which would be important to you in any aspect.

Campaign for cheaper train fares - especially for students. To get into Leeds is ridiculous!

Liberal have been very good in our ward. They have kept people involved in our area.

Anything in relation to planning especially new estates.

They should consider congestion after giving planning building so many new houses in this area. I believe have passed planning for 500. There is no room on a road such as Harrogate Road for the amount of traffic we already have.

Be accessible to anyone needing help. We are lucky to have good Councillors in this area, I think it is important for them to live in the area they represent.

Not sure what you do in my local community!

They listened to local people and funded a local bus when First pulled out. This is exactly the things local councillors should be doing, responding to community needs the community highlight and resolve in a way local people can not due to limited resources and collective voice.

Cars parked on pavements causing obstructions for people with disabilities and mothers with prams. Also cars parked on double yellow lines and white lines for dropped kerbs. The pavement sweeper cannot sweep because of pavement parking. In this area, crossing the road can take several minutes - on a rainy day getting splashed by the traffic especially the big "smelly" lorries. Road drains not cleaned regularly causing blocked drains and the roadside banking of Whinswood Park is overgrown and needs attention.

Lobby MPs to make sure local money is used on local things, ie Council and Road taxes.

Rubbish left on area and footpaths.

Get them to run the libraries you are planning on shutting.

Make sure roads are gritted and kept clean.

Seek people's opinions before following a path towards changes.

In my local area I would like Councillors to solve the problem of fly-tipping and lighting in alleyways. Across the whole district I would like them to address the problem of rough sleeping around the CBD. Places near the Forster Square and the market are areas most affected.

In Q7 I have ticked "help people out with planning issues" as slightly important. I take this to mean an individual's planning issues. I think it is Extremely Important for our Councillors to represent the ward's view as a whole on issues such as using green belt land for housing. BMDC should not use green belt for housing - it is green belt for a reason.

Possible closure of Wyke Library - important!

Keep local library open and fully staffed.

Establish person contact with people in the ward. I saw my Councillor before election and never seen her again, might see her before next election.

In winter more path gritting, not certain areas, we are all one, we all pay and contribute to the Council. More speed cameras around.

Parking bays is a problem.

Traffic lights at junction of Elliot Street and Kirkgate.

Greater integration, increasing attention to the problem of neighbourhood, support of other districts in crisis situation - leading morals, better information, eg I wanted to help the flood victims but I don't know where and how. I was thinking about volunteering.

Q11 - All 'other' Comments:

Keep traffic moving faster in Great Horton Road. Road repairs done at night when the roads are less busy.

They should help and benefit the people from all different communities. Help making resources for new jobs.

Ensure local issues get considered rather than just Bradford items. Argue for Bradford city to be merged with Leeds city to concentrate on city issues and a new rural Council set up for Keighley/Illkley etc.

The Council needs to provide regular street cleaners, street is filthy with litter, neighbours throw food, rice, lentils on road. It smells and unhygienic makes flies all over.

Clear up/make better the areas we have rather than spend the budget on new facilities and just leave the old ones to become derelict.

Be accountable for spending, ie expenses claimed, etc.

Residents should be forced to restrict overflowing trees and bushes from gardens, making it very difficult for pedestrians to walk on the pavement often having to walk on main traffic road. Also try to clean up very dirty and clustered areas ie bus stop opposite Bingley Rail Station.

Help us when needed. Easy to access. Keep our street clean and tidy. Anti-social behaviour.

Ensure laws maintain. Keep village clean tidy.

Provide local schools for local children instead of bussing children from outside the local community and having cars parked on roadsides from parents dropping off and picking up children that live too far away to walk to school.

More police walking about.

Look at safety in the area including the parks and also drugs. Make it a lot safer during the day especially at night.

A free service for help with accounts, debt, etc and rights.

Gutters always blocked. Streets covered litter. Parking problems.

Councillors should make more of point of attending public meetings of already established groups rather than holding separate forum meetings.

They should strongly lobby the Council to ensure that their local ward is properly resourced. Queensbury is seeing huge increases in new housing. The road network is already over-stretched - no new schools, doctors or other necessary infrastructure.

Be more visible, outside of local elections we rarely hear or see them unless they think it is good PR to be seen on TV/in paper when there are problems.

I can't say I don't know they work or what work to be done.

Litter, parks, library.

Re-open toilets in Shipley Market Square. If there were less Councillors the money saved would fund this.

Look into recycling. In America people get paid to recycle their papers, letters, etc. Also their plastics and bottle bins. In this country more people would recycle.

Sort out cars or vans parking on pathways on the estate.

Just keep in touch and make sure worries and issues are sorted out.

Help the homeless.

Matters that may arise and all other important issues. Can't think of anything else at the moment.

Local employees of the citizens should carry out their duties with care and diligence. The outstanding library in Menston I have recommended not only to people in the United Kingdom but also to those in other parts of the world. Congratulations. It is exemplary. If only Bradford could emulate Menston, it might regain its world renown! Menston needs its own Council; it runs everything very well indeed.

Upkeep of roads Gritting of roads

Q11 - All 'other' Comments:

Not to take sides.

Plan more schools. Tighter traffic regs.

Provide means for reusing as well as recycling. Bingley needs better signage to places like 5-Rise Locks and Prince of Wales Park to name but 2 attractions that need them. Oppose development of Milner Fields or any green belt land until all appropriate Brownfield sites are used. Have a "shop" at local rubbish tips where appropriate articles taken to the tip can be sold by charities instead of putting into landfill!

Help the flood area. Also not to build on flood sites in future.

Schooling with locals!

There needs to be less meetings, more involvement, less trips and dinners on expenses. That would save money.

Local power & a better distribution of funds to outer city towns & villages

More publicity via email/websites directly.

Publicise more in social media Twitter etc so the local people know who they are. Put a name to a face.

They should be more visible, and campaign more, during elections. I have never had a local Councillor knock on my door, and I believe this is one reason why turnout at local elections is so low.

The important matters appear to be covered.

Just look around Bradford!

Campaign to reduce immigration both legal and illegal.

Keeping people informed about plans, the District Council plans for the whole of Bradford.

Clean all areas including streets, roads, alleyways, back streets. In severe weather salt in streets due to snow. Be more approachable.

Try to be apolitical in making decisions regarding the city and district, Bradford has unique problems which need concerted efforts. Q11. Given I said too many, in our ward one Councillor attends Westminster 5 days a week. How can they truly carry out a full function?

To think twice before laying down traffic calming and have speed cameras which would bring in revenue.

Larger print would be appreciated

In the case of the Councillor for this ward he should show his face and interest in our particular locality now and again.

Speak to the local people in the local area, to identify issues that are affecting them and ensure that these issues are rectified.

Make Bradford Council aware of any major issues within the Keighley areas and fight for our corner.

Try to cut down on the number of food outlets that are killing Eccleshill village.

Sort out litter and rubbish in all side streets and roads. Southfield Lane is a disgrace sometimes, as other areas.

Disruptive behaviour especially youth. Drug trafficking. Dangerous driving. Tackling crime/burglaries/more policing.

I would like the Councillors in this area to be far more visible - I haven't seen them since the elections.

They should help local people with local issues that concern them.

Work together to achieve a closer community.

Councillors should challenge ALL decisions that affect the district in an adverse manner, ie the library situation which I'm sure would be down to money. The "older end" of our community would have no wish to travel to Bradford to use the library!

Answering emails may be a start.

Q11 - All 'other' Comments:

Hold more meetings with the community.

Why does Silsden get treated badly? You've closed the public toilets in town and the park, the paper recycling has been taken away, the library has been moved to a pokey little room and the DVDs removed, no doubt taken to Bradford.

I believe more local community police should be visible on the streets and engage more in community cohesion.

Find out the views of the whole of the local community not just that of a particular political party.

Put more cameras in streets to protect people.

They should hold regular local meetings to ask people's issues.

Hold open forums/district open days at least once every 3 months and inform the Bradfordians of any future plans and past projects update and provide light refreshments and local level get together parties.

Improve public roads and safety on roads.

Work with young and elderly people who are struggling to find jobs.

They need to help the communities resolve the issues they have.

Work closely with locals. See the impact decisions have on communities. Take action actively to improve community. Identify issues and work accordingly. Proudly represent the wards.

Hold occasional local meetings across their ward.

Reply to emails and enforce local speed limits.

Extend the 626 bus (3 per hour) to Higher Coach Road (1 per hour).

The building of new homes but no schools to accommodate future children in these areas. Councillors should be able to speak about this in government debates in order to represent local areas concerned.

Check and find out why Daisy Hill area is one large car park for BRI when car parks are only half full? Trying to get in and out of junctions is so dangerous due to parked cars. Time to resolve the status of Sunny Brow Lane.

Address people's safety eg evening transport, lighting, empty properties. More focus on individual actual needs; creative activities in all areas, safe transport (people without cars). If people are not responsible re rubbish, leaves, etc ensure that someone in the Council deals with this, as a danger to elderly/disabled. Also overflowing drains.

Some Councillors put their own interests before their constituents.

Help people with their concerns in their district and most important of all - listen.

As a District they should work towards a better future for our young people by prioritising young people at every stage.

Where do I start love. I live in Holmewood estate BD4. Things are bad in Holmewood love, OK I live on outskirts but now its even getting bad here. Just go door to door and ask questions, it just might open your eyes as to just what does go off here love.

I think it's important for Councillors in the local area to support organisations within the community, these organisations being sports teams, eg West Bowling ARLFC, Scouts and many other groups set up to help children develop skills and enjoy certain activities with the community spirit. It also prevents children wandering streets through boredom.

Making sure that people feel safe when in the city centre by having police and wardens on patrols, eg mothers with young children and the elderly in City Park being bothered by drunks and beggars walking to them asking for money and swearing.

More parking for locals in their own villages. Put forward for more schools - all over subscribed.

Q11 - All 'other' Comments:

Be seen taking interest in Menston where I live. I have great concern re the Kirklands library that I use regularly. Also concern re the bad parking in Ling Court (LS29 6QJ) by parents taking children to school. They even use our designated parking spaces. Emergency vehicles would find it difficult to get through.

Prune trees and keep road lights lit! Can only speak for Oxenhope.

All of the above but also maybe go into the town and talk to people.

Take notice of local people's issues and act on them and not just do what they think is best.

The lack of parking in Haworth for residents especially up Victoria Road. I don't think it's fair that somebody that lives in Haworth has to pay in a car park while other people who do not live there park outside your house for free. There should be residents only parking.

Councillors should hold responsible people who spend huge amounts of money often unwisely.

Work with other public servants to help tackle poor driving standards across district of Bradford. I travel UK wide and it saddens me to report that I feel we (Bradford) have some of the worst driving in Yorkshire.

Walk around. Take notice of litter/rubbish on main roads into city - Manchester Road and bus lane; M606 exit/Mayo Avenue. Keep town centre clean and tidy and swept. Help homeless and community care people with somewhere to go/stay.

Bin collecting should be left is it, why do recycling when you don't collect. It is very poor service.

Recover more Car Road Tax money from central government to help repair the roads.

Be heard, be visible.

Help find affordable housing for young people in the village that they have always lived.

I think the Councillors need to have more of a presence in the local community - I don't know who mine are or what they do for my local area. They need to respond to what the local people want and need, not what they think is best for the area based on what the central government decide.

Look at hospital provision for emergency and in-patient facilities (Wharfedale has no facilities, Airedale at least five in Bradford district alone, not counting Leeds). Building more houses in Wharfedale without more school and hospital facilities is totally ridiculous - look at the way Bradford has taken over locally given land, buildings, etc and sold them off.

Keep in touch with the medic.

Be aware of and involved in local issues.

I think they should be more visible and more accessible. If they do surgeries they should be in the village not a couple of miles away.

Walk/cycle the area and talk to people.

Stop people putting up fences when feeling like it, also people shouldn't have to pay for bins when they are stolen or damaged by other people. Bins should be included in Council Tax.

Surveys may not represent majority - not everyone fills in a survey but may hold strong opinions.

I would like to see Councillors do more for immigrants/migrants arriving into UK. They need to help them to know about the British way of life and provide or direct them to courses to enable them to integrate into our British culture and way of living.

Get your priorities right.

There is not enough done to represent the people of Clayton.

Make the most of tax payers money - not squandering it on unnecessary, minority, lacking in common sense, ideas. Be fine, upstanding, honest, hard working members of society, doing their best for their constituents and working with integrity to achieve this. Restoring the balance and not discriminating against local white British people!! Acting with common sense for the benefit of local people.

It is important that the Councillors should live nearby so that they can see what's happening to village that we live in.

Q11 - All 'other' Comments:

Key issues are policing, access to health and social care services and in particular all matters relating to young people including employment and housing.

Go round the ward and see the state of houses and the area. People should be shamed into keeping their communities tidy and safe.

Get back to basics. Listen and not talk down to people.

Open up a centre so local people can have meetings, about what is going on to help locals get a better understanding. A lot don't understand jargon. Most lose interest and can't be bothered.

Would be nice to see a list of issues that councillors are dealing with, the results of the task and what actions they are taking/took to solve the problem.

Be active in deciding of housing developments are for the good of the community or the good of the developers . strongly promote brownfield sites for housing and commercial development and protect green field sites Ensure the council is following environmentally positive policies and encourage residents to support the same.

I live in BD9 3AB all the restaurants i need you guys to enforce penalties for litter waking up to mahmoods , lahore mess is not nice .

Housing and local transport

Have a presence be accessible

Needs improving in the community behaviour

Hold a forum or Internet brainstorm and deal with issues raised

Responded to local concerns without regard to political agendas either locally or national People need to feel their worries and problems are important ie reducing crime and challenging unsocialbe behaviou

Involve local people with local transport decisions , bus services , rail, community transport not just leaving it to operators or WYCA In Burley represent village in Leeds Bradford airport re noise and traffic issues

Be a leading example for the community both in what they represent and how they conduct themselves.

I'm not sure what to say here on this one. cut backs on our police across the country not just our local area. Police stations being closed too. That is a strong matter for most people I'm sure. We always read the Focus news letter but never go to any meetings as we feel councils just do what they want to do anyway.

Should take time out and show a little effort to ask the community about local councillors should take more time out to make contact with the local community . To make a change not to impress when its election time.

Liase with local community police /pcos

Listen to the older end

Make sure senior citizens and partially disabled persons are able to get about during the icy winter months ie people that live in cul de sacs that are cut off from doing daily things

Tackle Anti social behaviour Drinking alcohol in public areas streets etc Keep people safe

Councillors are faces of a community who must be professional and approachable by anyone regardless of race or background.. They shouldn't just be turning up to projects to have their faces in a photo, they should be helping and encouraging others to get involved.

Let it be known they will listen to us , or assign someone to help the persons needs

Make themselves more known and accessible

Visit me more regular never visited me once and help local community back streets need cleaningand no councillor cares

I think its important to clamp down. Keep the area clean. there is too much litter and dog fouling. Not enough bins for dog poo. Not enough litter pickers. People out of work could be keeping the area clean also in bad weather keeping pavements clear.

Q11 - All 'other' Comments:

I think they should get more involved with the peoples needs . by holding meeting for the people to voice their views on things